

# UAT mukesoft

**Regd. Office :** E-102, Nemi Krishna, Jethwa Nagar, Opp Bajaj School, Vasanji Lalji Road, Kandivali(W), Mumbai - 400 072  
**Support :** | **W :** <http://uat.apniamc.com>  
**E :** [info@mukesoft.com](mailto:info@mukesoft.com)

| <b>Service Status Details : UAT9</b>                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
|-----------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|------------|---------------------|---------------------|---------------|-------------------------------|---------------------------------------------------------------------------------------|---------------------|--|-----|--|---|---------------------|---------------|-----------------|------------------------------|---------------------------------------------------------------------------------------|---------------------|--|-----|--|---|---------------------|--|-----|--|---|
| <b>Priority :</b>                                                                                               | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Created By :</b>                                                                                             | Admin - Muke Uat                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Complaint Mob. No. :</b>                                                                                     | 7666333422                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Technician Name :</b>                                                                                        | Mehul Patel                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          | <b>Technician Mobile :</b>    | 7666333422                                                                            |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Ticket Type :</b>                                                                                            | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b> | 10-12-2019 05:54:04           |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Vendor Details :</b>                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| Company Name/Client Name :                                                                                      | Mehul                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Customer's Mobile :      | 7666333422                    | Name :                                                                                | Mehul Patel |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Address :</b>                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| US , Paris Town Street No 6, Batala Road, Paris Town, Vijay Nagar, Amritsar, Punjab, India , , 400068 , Manipur |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>AMC Details :</b>                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| Expiry Date :                                                                                                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          | Type :                        |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Product Name :</b>                                                                                           | formatting                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Complain :</b>                                                                                               | FInal test                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Technician Comment :</b>                                                                                     | final testing in mehul mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Complain Operator :</b>                                                                                      | Desktop - Muke Uat                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Remark :</b>                                                                                                 | final testing in mehul mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Status History :</b>                                                                                         | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-12-2019 05:57:46</td><td>MehulPatel</td><td>Completed</td><td>final testing in mehul mobile</td><td></td></tr><tr><td>10-12-2019 05:57:03</td><td></td><td>New</td><td></td><td>-</td></tr><tr><td>10-12-2019 05:56:14</td><td>BrijeshPrasad</td><td>Awaiting Spares</td><td>final testing brijesh mobile</td><td></td></tr><tr><td>10-12-2019 05:55:20</td><td></td><td>New</td><td></td><td>-</td></tr><tr><td>10-12-2019 05:54:05</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                               |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign       | 10-12-2019 05:57:46 | MehulPatel          | Completed     | final testing in mehul mobile |  | 10-12-2019 05:57:03 |  | New |  | - | 10-12-2019 05:56:14 | BrijeshPrasad | Awaiting Spares | final testing brijesh mobile |  | 10-12-2019 05:55:20 |  | New |  | - | 10-12-2019 05:54:05 |  | New |  | - |
| Date Time                                                                                                       | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                   | Remark                        | Sign                                                                                  |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 10-12-2019 05:57:46                                                                                             | MehulPatel                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                | final testing in mehul mobile |  |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 10-12-2019 05:57:03                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                      |                               | -                                                                                     |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 10-12-2019 05:56:14                                                                                             | BrijeshPrasad                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Awaiting Spares          | final testing brijesh mobile  |  |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 10-12-2019 05:55:20                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                      |                               | -                                                                                     |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 10-12-2019 05:54:05                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                      |                               | -                                                                                     |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| <b>Previous Complain History :</b>                                                                              | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-12-2019 04:14:13</td><td>MehulPatel</td><td>testing with Mehul</td></tr><tr><td>10-12-2019 03:27:16</td><td>BrijeshPrasad</td><td>eyey</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                               |                                                                                       |             | Date Time | Technician Name | Remark | 10-12-2019 04:14:13 | MehulPatel | testing with Mehul  | 10-12-2019 03:27:16 | BrijeshPrasad | eyey                          |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| Date Time                                                                                                       | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                   |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 10-12-2019 04:14:13                                                                                             | MehulPatel                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | testing with Mehul       |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |
| 10-12-2019 03:27:16                                                                                             | BrijeshPrasad                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | eyey                     |                               |                                                                                       |             |           |                 |        |                     |            |                     |                     |               |                               |                                                                                       |                     |  |     |  |   |                     |               |                 |                              |                                                                                       |                     |  |     |  |   |                     |  |     |  |   |