




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7859</b> |   |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
|--|---|----------------------------|---|---|--------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----------|---|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low   |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9004869892  |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani  |                            | <b>Technician Mobile :</b>  | 8080922984  |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | New Installation  | <b>Date &amp; Time :</b>   | 14-03-2023 11:52:30   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |   |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Klimt & Lion (the Bombay Store)   | <b>Customer's Mobile :</b> | 9004869892  | <b>Name :</b>   | Yogini |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |   |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |   |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |   |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00   |                            | <b>Type :</b>   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Access  |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | new installation  |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | Biometric installation done also installed smart office software in pc and in device add 4 employees .and make admin our usr 3107 Pass.3107 second admin is vishal ji . Also give training to Vishal ji and dipti mam how to add employees and how to genrate attendance report .   |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | Biometric installation done also installed smart office software in pc and in device add 4 employees .and make admin our usr 3107 Pass.3107 second admin is vishal ji . Also give training to Vishal ji and dipti mam how to add employees and how to genrate attendance report .   |                            |   |   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-03-2023 02:07:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>18-03-2023 02:06:34</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>14-03-2023 03:50:15</td><td>Atique Salmani</td><td>Completed</td><td>Biometric installation done also installed smart office software in pc and in device add 4 employees .and make admin our usr 3107 Pass.3107 second admin is vishal ji . Also give training to Vishal ji and dipti mam how to add employees and how to genrate attendance report .</td><td></td></tr><tr><td>14-03-2023 03:47:15</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>14-03-2023 11:52:37</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |   |   |        | Date Time | Technician Name | Status | Remark | Sign | 18-03-2023 02:07:09 | Atique Salmani | New |  | - | 18-03-2023 02:06:34 | Atique Salmani | New |  | - | 14-03-2023 03:50:15 | Atique Salmani | Completed | Biometric installation done also installed smart office software in pc and in device add 4 employees .and make admin our usr 3107 Pass.3107 second admin is vishal ji . Also give training to Vishal ji and dipti mam how to add employees and how to genrate attendance report . |  | 14-03-2023 03:47:15 | Atique Salmani | New |  | - | 14-03-2023 11:52:37 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name   | Status                     | Remark  | Sign  |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| 18-03-2023 02:07:09                    | Atique Salmani  | New                        |   | -   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
| 18-03-2023 02:06:34                    | Atique Salmani  | New                        |   | -   |        |           |                 |        |        |      |                     |                |     |  |   |                     |                |     |  |   |                     |                |           |   |   |                     |                |     |  |   |                     |                |     |  |   |
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|                                   |                     |                 |  |
|-----------------------------------|---------------------|-----------------|--|
| Previous<br>Complain<br>History : | Date Time           | Technician Name | Remark   |
|                                   | 18-03-2023 10:38:28 | Siddhesh Chavan | biometric machine dives working ok date set and one person<br>finger add done and software training done |