




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5735																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7720092087																								
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																					
Ticket Type :	Complain	Date & Time :	17-06-2022 04:26:00																						
Vendor Details :																									
Company Name/Client Name :	EsselWorld Leisure Pvt Ltd	Customer's Mobile :	7720092087	Name :	Yogesh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-05-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Time And Attendance																								
Complain :	Biometric machine need to check																								
Technician Comment :	software check device check																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	software check device check																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-06-2022 06:05:21</td><td>MayurYadav</td><td>Completed</td><td>software check device check</td><td></td></tr><tr><td>17-06-2022 04:27:22</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>17-06-2022 04:26:01</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-06-2022 06:05:21	MayurYadav	Completed	software check device check		17-06-2022 04:27:22	MayurYadav	New		-	17-06-2022 04:26:01	MayurYadav	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	17-02-2022 10:04:43	Neeraj Chauhan	green park 1 camera no video issue solve and 1 camera video disturbens issue solve and locker air 1 canera video disturbens issue solve and all dislocated amera set anglae and water park all cctv camera check camera position and camera recording and time date and camera wk 2 entry camera footage download load and server pc. and camera monitoring.
	04-12-2021 10:28:56	Neeraj Chauhan	1) all camera sifting to 1 nvr 2) jetty Gate 2 camera no video issue solve 1 camera sift 3) main gate staff entry 1 camera no video and 2 camera angle change. 1 new camera Intall. 4) 3 Ride camera angle change 5) main gate tickets counter camera checking. (camera non operational electrical power issues) 6) 1 nvr and 4 camera checking and camera and camera handover. 7) jetty entry point 3 camera angel change 8) 5 nos bnc connector Use and 1 video balune 4 camera cabling done and 4camera installation done 1 nos rack installation and 1 nos 24 Poe switch installation and total cabling 119 mtr and 1 camera issue camera not working . and camera online pending.