












# Vallabh Enterprises

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<b>Service Status Details :</b> VE4804					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7720092087				
<b>Technician Name :</b>	Neeraj Chauhan		<b>Technician Mobile :</b>	8898885764	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	17-02-2022 10:04:43		
<b>Vendor Details :</b>					
Company Name/Client Name :	EsselWorld Leisure Pvt Ltd	Customer's Mobile :	7720092087	Name :	Yogesh Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	31-05-2020 12:00:00		<b>Type :</b>	Non-Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	cctv system need to check				
<b>Technician Comment :</b>	green park 1 camera no video issue solve and 1 camera video disturbens issue solve and locker air 1 canera video disturbens issue solve and all dislocated amera set anglae and water park all cctv camera check camera position and camera recording and time date and camera wk 2 entry camera footage download load and server pc. and camera monitoring.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	green park 1 camera no video issue solve and 1 camera video disturbens issue solve and locker air 1 canera video disturbens issue solve and all dislocated amera set anglae and water park all cctv camera check camera position and camera recording and time date and camera wk 2 entry camera footage download load and server pc. and camera monitoring.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	10-06-2022 10:17:56	Neeraj Chauhan	New		-
	25-05-2022 11:30:30	Neeraj Chauhan	New		-
	19-05-2022 11:11:30	Neeraj Chauhan	New		-
	19-05-2022 11:11:01	Neeraj Chauhan	Work Pending		-
	19-05-2022 11:01:39	Neeraj Chauhan	New		-
	10-05-2022 07:45:09	Neeraj Chauhan	Completed	green park 1 camera no video issue solve and 1 camera video disturbs issue solve and locker air 1 camera video disturbs issue solve and all dislocated camera set angle and water park all CCTV camera check camera position and camera recording and time date and camera wk 2 entry camera footage download load and server pc. and camera monitoring.	
	05-05-2022 06:58:32	Neeraj Chauhan	In Progress	wk office air dvr recording issue solve and meeting point 1 camera video disturbs issue solve and recording showing on gest and park all operational camera recording check and time date check and camera angle check.	
	04-05-2022 10:35:48	Neeraj Chauhan	New		-
	02-05-2022 11:00:04	Neeraj Chauhan	New		-
	29-04-2022 06:31:41	Neeraj Chauhan	In Progress	wk locker air 1 dvr power issue solve and 1 dvr Power supply change . 3 dvr add on laptop . all camera recording checking and hardisk status check and park all camera check camera position and views and all operational camera working okk.	
	29-04-2022 10:38:04	Neeraj Chauhan	New		-
	28-04-2022 10:29:57	Neeraj Chauhan	New		-
	23-04-2022 09:55:45	Neeraj Chauhan	New		-
	22-04-2022 06:42:20	Neeraj Chauhan	In Progress	goai jetty Power issue solve and jetty gate Power tripping issue solve and wk fab 5 1 dvr channel and 1 camera install and 4 camera video disturbs issue solve and 3 camera angle change and park all camera recording check and time date check HDD status check and camera angle check and	
	22-04-2022 12:35:36	Neeraj Chauhan	New		-
	21-04-2022 12:56:17	Neeraj Chauhan	New		-
	18-04-2022 11:44:24	Neeraj Chauhan	New		-
	13-04-2022 06:47:37	Neeraj Chauhan	In Progress	GP 3 camera no video issue solve and 1 camera angle setting and jetty dvr power issue solve and labour colony 1 camera reinstall and 1 camera angle set wk locker air camera recording showing on gr person and footage download no pc and all camera checking recording and time date hdd status and camera working okk.	
	13-04-2022 11:29:05	Neeraj Chauhan	New		-
	08-04-2022 11:25:55	Neeraj Chauhan	New		-
	05-04-2022 06:42:31	Neeraj Chauhan	In Progress	goai jetty entry 1 camera no video issue solve and jetty tickets counter out side 1 camera video disturbs issue solve wk locker air 2 camera no video issue solve and wk ticket counter out side 1 camera angle set and 1 pc add camera and G.P 3 camera no video issue solve and 1 camera angle set and park all aprational cameras check angle and camera time date reconnect and DVR setting Gori ticket counter dvr password reset.	
	05-04-2022 06:42:08	Neeraj Chauhan	In Progress	goai jetty entry 1 camera no video issue solve and jetty tickets counter out side 1 camera video disturbs issue solve wk locker air 2 camera no video issue solve and wk ticket counter out side 1 camera angle set and 1 pc add camera and G.P 3 camera no video issue solve and 1 camera angle set and park all aprational cameras check angle and camera time date reconnect and DVR setting Gori ticket counter dvr password reset.	
	01-04-2022 06:43:30	Neeraj Chauhan	In Progress	goai jetty 3 cameras cable change and 3 cameras reinstall and total cabling 40 meter and 2 DVR office line issue solved and 1 camera angle set DVR add 1 PC	
	30-03-2022 10:14:45	Neeraj Chauhan	New		-
	15-03-2022 10:30:11	Neeraj Chauhan	New		-
	12-03-2022 06:12:17	Neeraj Chauhan	In Progress	locker air back side 1 camera pinkish and 1 camera change and 5 camera reconnection dvr and camera side and camera blur issue solve and locker and tickets counter and wk office air camera working okk and dvr network issues solve and checking Wk all camera angle and position .	
	11-03-2022 06:14:02	Neeraj Chauhan	In Progress	1) bird park survey and camera angle checking and camera position and recheck All locations camera checking camera recording and and IP camera add 2) EW all camera checking and camera position checking and all dvr time date sink 2 camera no video issue solve 3) Ew dvr recording issues solve and locker Room 16 channel dvr reinstall and 6 camera Re-installing and camera video bulging issues solve and water kingdom main entry Camera sifting and 2 IP camera sifting in Ew tickets counter air and 2 camera sifting Ticket counter side and and angle change	
	10-03-2022 10:23:33	Neeraj Chauhan	New		-
	03-03-2022 10:22:08	Neeraj Chauhan	New		-
	19-02-2022 05:51:18	Neeraj Chauhan	In Progress	1)2 camera no video issue solve gp 2) main gate tickets counter 2 camera no video issue solve 3) Bird park network issues solve 4) tik tok camera and Network issues solve 5) happy camera no video issue solve 6) J.R. Dodgem entry and exit camera network issues solve 7) crazy cup entry and exit camera network issues solve 8)jetty gate ferry out side tow IP camera Install 9 ) jetty Gate dvr network issues solve 10)wk ticket counter entry side camera no video issue solve 11) Wk office air 2 camera now video issues solve 12) jetty Gate 1 camera video disturbance Issues solve 13)junior Dodgem entry camera angle change camera moving to tik tok Side 14)crazy cup Exit camera moving to road side 15) happy sky entry camera moving to road side	
	18-02-2022 10:31:36	Neeraj Chauhan	New		-
	18-02-2022 10:02:14	Neeraj Chauhan	New		-
	17-02-2022 10:05:19	Neeraj Chauhan	New		-
	17-02-2022 10:04:43	Neeraj Chauhan	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	15-04-2023 01:18:08	Pravin Jagade			
	08-09-2022 12:41:12	Neeraj Chauhan	wk ticket counter dvr viline issue solve camera online on desktop. gorai ticket counter recording issue solve dvr under objarvin.		