Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Details : VE4329									
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob. No. :	7720092087								
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764					
Ticket Type :	New Installation	Date & Time:	04-12-2021 10:28:56						
Vendor Details	:								
Company Name/Client Name :	EsselWorld Leisure Pvt Ltd	Customer's Mobile :	7720092087	Name :	Yogesh Sir				
Address:									
Mumbai,,,,	Maharashtra								
AMC Details :									
Expiry Date :	31-05-2020 12:00:00		Type:	Non-Comprehensive					
Product Name :	CCTV								
Complain:	new cabling and old cameras with nvr and dvr reinstallation								
Technician Comment :	1) all camera sifting to 1 nvr 2) jetty Gate 2 camera no video issue solve 1 camera sift 3) main gate staff entry 1 camera no video and 2 camera angle change. 1 new camera Intall. 4) 3 Ride camera angle change 5) main gate tickets counter camera checking. (camera non operational electrical power issues) 6) 1 nvr and 4 camera checking and camera and camera handover. 7) jetty entry point 3 camera angel change 8) 5 nos bnc connector Use and 1 video balune 4 camera cabling done and 4camera installation done 1 nos rack installation and 1 nos 24 Poe switch installation and total cabling 119 mtr and 1 camera issue camera not working . and camera online pending.								
Complain Operator :	Desktop - Apurva Vajaria								
Remark :	1) all camera sifting to 1 nvr 2) jetty Gate 2 camera no video issue solve 1 camera sift 3) main gate staff entry 1 camera no video and 2 camera angle change. 1 new camera Intall. 4) 3 Ride camera angle change 5) main gate tickets counter camera checking. (camera non operational electrical power issues) 6) 1 nvr and 4 camera checking and camera and camera handover. 7) jetty entry point 3 camera angel change 8) 5 nos bnc connector Use and 1 video balune 4 camera cabling done and 4camera installation done 1 nos rack installation and 1 nos 24 Poe switch installation and total cabling 119 mtr and 1 camera issue camera not working . and camera online pending.								

Status History:	Date Time	Technician Name	Status	Remark	Sign	
	10-06-2022 10:18:15	Neeraj Chauhan	New		-	
	30-12-2021 10:29:11	Neeraj Chauhan	New		-	
	09-12-2021 10:27:18	Neeraj Chauhan	New		-	
	09-12-2021 10:27:16	Neeraj Chauhan	New		-	
	04-12-2021 06:12:25	Neeraj Chauhan	In Progress	1) all camera sifting to 1 nvr 2) jetty Gate 2 camera no video issue solve 1 camera sift 3) main gate staff entry 1 camera no video and 2 camera angle change. 1 new camera Intall. 4) 3 Ride camera angle change 5) main gate tickets counter camera checking. (camera non operational electrical power issues) 6) 1 nvr and 4 camera checking and camera and camera handover. 7) jetty entry point 3 camera angel change 8) 5 nos bnc connector Use and 1 video balune 4 camera cabling done and 4camera installation done 1 nos rack installation and 1 nos 24 Poe switch installation and total cabling 119 mtr and 1 camera issue camera not working. and camera online pending.		
	04-12-2021 10:29:08	Neeraj Chauhan	New		-	
	04-12-2021 10:28:56	Neeraj Chauhan	New		-	
Previous Complain History :	Date Time	Technician Nam	ne	Remark		
	15-04-2023 01:18:08	PravinJagade				
	08-09-2022 12:41:12	Neeraj Chauhan		wk ticket counter dvr vliline issue solve camera online on desktop. gorai ticket counter recording issue solve dvr under objarvatin.		