

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3920					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7021711644				
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985	
Ticket Type :	Complain	Date & Time :	28-09-2021 11:08:22		
Vendor Details :					
Company Name/Client Name :	Kamal Apt CHSL	Customer's Mobile :	7021711644	Name :	Yogesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	need to check DVR				
Technician Comment :	1) 8 chanal dvr 7 camera connect 2) 34 days reconding 2 tb hdd 3) old frame rate = 15 fps Bitrate 512 kbps 4) 720p 3 camera, 720p HD 4 camera 5) out put hdmi and VGA 6) date time ok 7) tv 2 HDMI 1 VGA 8) new frame rate = 15 fps Bitrate = 1024 kbps 1) 4 channel DVR 4 camera connect 2) 24 days reconding 2 tb hdd 3) 12jul & 26 jul and 20 sep 28sep 4) old frame rate 12fps Bitrate 2048 kbps 5) 1080p25 4 camera 6) out put hdmi and VGA 7) date time ok 8) new frame rate =12 fps Bitrate = 1792 kbps all camera working ok and date time ok				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1) 8 chanal dvr 7 camera connect 2) 34 days reconding 2 tb hdd 3) old frame rate = 15 fps Bitrate 512 kbps 4) 720p 3 camera, 720p HD 4 camera 5) out put hdmi and VGA 6) date time ok 7) tv 2 HDMI 1 VGA 8) new frame rate = 15 fps Bitrate = 1024 kbps 1) 4 channel DVR 4 camera connect 2) 24 days reconding 2 tb hdd 3) 12jul & 26 jul and 20 sep 28sep 4) old frame rate 12fps Bitrate 2048 kbps 5) 1080p25 4 camera 6) out put hdmi and VGA 7) date time ok 8) new frame rate =12 fps Bitrate = 1792 kbps all camera working ok and date time ok				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	28-09-2021 12:06:45	Siddhesh Chavan	Completed	1) 8 chanal dvr 7 camera connect 2) 34 days reconding 2 tb hdd 3) old frame rate = 15 fps Bitrate 512 kbps 4) 720p 3 camera, 720p HD 4 camera 5) out put hdmi and VGA 6) date time ok 7) tv 2 HDMI 1 VGA 8) new frame rate = 15 fps Bitrate = 1024 kbps 1) 4 channel DVR 4 camera connect 2) 24 days reconding 2 tb hdd 3) 12jul & 26 jul and 20 sep 28sep 4) old frame rate 12fps Bitrate 2048 kbps 5) 1080p25 4 camera 6) out put hdmi and VGA 7) date time ok 8) new frame rate =12 fps Bitrate = 1792 kbps all camera working ok and date time ok	
	28-09-2021 11:08:40	Siddhesh Chavan	New		-
	28-09-2021 11:08:22	Siddhesh Chavan	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	13-07-2023 11:33:36	Shiva Meena	Xtedndar done oninstalled TV ok wark complete		
	26-05-2023 12:05:11	Atique Salmani	One camera back side gate Dlink bullet camera installation done use one single vedeo baloon recording working ok Saroj bulding 2bullet camera off due to cable faulty cable distance 75/80 metr power ohms issue need to changed and also camera bracket break also need to changed camera and make a ruf plan and share in group for quotation.		