




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3626																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7021711644																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	13-08-2021 10:09:06																						
Vendor Details :																									
Company Name/Client Name :	Kamal Apt CHSL	Customer's Mobile :	7021711644	Name :	Yogesh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	3 camera not working and dVR switch issue also																								
Technician Comment :	3 camera issue tesolved 2 camera reconnection from camera end and use 02 pair and working ok and online hikconnect user id kamalsoc password.admin@123 2 phone apps installed and working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	3 camera issue tesolved 2 camera reconnection from camera end and use 02 pair and working ok and online hikconnect user id kamalsoc password.admin@123 2 phone apps installed and working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-08-2021 12:05:23</td><td>Atique Salmani</td><td>Completed</td><td>3 camera issue tesolved 2 camera reconnection from camera end and use 02 pair and working ok and online hikconnect user id kamalsoc password.admin@123 2 phone apps installed and working ok.</td><td></td></tr><tr><td>13-08-2021 10:10:10</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>13-08-2021 10:09:06</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-08-2021 12:05:23	Atique Salmani	Completed	3 camera issue tesolved 2 camera reconnection from camera end and use 02 pair and working ok and online hikconnect user id kamalsoc password.admin@123 2 phone apps installed and working ok.		13-08-2021 10:10:10	Atique Salmani	New		-	13-08-2021 10:09:06	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	13-07-2023 11:33:36	Shiva Meena	Xtedndar done oninstalled TV ok wark complete
	26-05-2023 12:05:11	Atique Salmani	One camera back side gate Dlink bullet camera installation done use one single vedeo baloon recording working ok Saroj bulding 2bullet camera off due to cable faulty cable distance 75/80 metr power ohms issue need to changed and also camera bracket break also need to changed camera and make a ruf plan and share in group for quotation.