## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE2489  |  |                     |  |  |       |            |  |
|----------------------------------|--|---------------------|--|--|-------|------------|--|
| Priority:                        | High   |                     |  |  |       |            |  |
| Created By:                      | Admin - Apurva Vajaria                           |                     |  |  |       |            |  |
| Complaint Mob.<br>No. :          | 7021711644                                       |                     |  |  |       |            |  |
| Technician Name                  | Yogesh Desai                                     |                     | Technician Mobile : 8080922963   |  |       |            |  |
| Ticket Type:                     | Complain   | Date & Time :       | 28-12-2020 10:44:55  |  |       |            |  |
| Vendor Details :                 | Details:   |                     |  |  |       |            |  |
| Company<br>Name/Client Name<br>: | Kamal Apt<br>CHSL                                | Customer's Mobile : | 7021711644   |  | Name: | Yogesh Sir |  |
| Address:                         |  |                     |  |  |       |            |  |
| Mumbai,,,, Maharashtra           |  |                     |  |  |       |            |  |
| AMC Details :                    |  |                     |  |  |       |            |  |
| Expiry Date :                    | 01-01-1970 05:30:00                              |                     | Type:  |  |       |            |  |
| <b>Product Name:</b>             | CCTV   |                     |  |  |       |            |  |
| Complain:                        | install one supply which was purchased by client |                     |  |  |       |            |  |
| Technician<br>Comment :          | new camera bullet installed working ok           |                     |  |  |       |            |  |
| Complain<br>Operator :           | Desktop - Apurva Vajaria                         |                     |  |  |       |            |  |
| Remark:                          | new camera bullet installed working ok           |                     |  |  |       |            |  |
| <b>Status History:</b>           | Date Time  | Technician Name     | Status   | Remark   |       | Sign       |  |
|                                  | 04-01-2021 01:10:51                              | YogeshDesai         | Completed  | new camera bullet installed working ok                 |       | 8%         |  |
|                                  | 04-01-2021 10:50:53                              | 3                   | New  |  |       | -          |  |
|                                  | 28-12-2020 10:45:11                              | 3                   | New  |  |       | -          |  |
|                                  | 28-12-2020 10:44:55                              | YogeshDesai         | INew   |  |       | -          |  |
| Previous<br>Complain History     | Date Time  | Technician Name     |  | Remark<br>tedndar done oninstalled TV ok wark complete |       |            |  |
| :                                | 13-07-2023<br>11:33:36                           | Shiva Meena         | Xtedndar done  |  |       |            |  |
|                                  | 26-05-2023<br>12:05:11                           | Atique Salmani      | One camera back side gate Dlink bullet camera installation done use one single vedeo baloon recording working ok Saroj bulding 2bullet camera off due to cable faulty cable distance 75/80 metr power ohms issue need to changed and also camera bracket break also need to changed camera and make a ruf plan and share in group for quotation. |  |       |            |  |