



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1976</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	7021711644				
<b>Technician Name :</b>	Rishi Desai		<b>Technician Mobile :</b>	8369234074	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-10-2020 11:56:08		
<b>Vendor Details :</b>					
Company Name/Client Name :	Kamal Apt CHSL	Customer's Mobile :	7021711644	Name :	Yogesh Sir
<b>Address :</b>					
Mumbai , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	Ppm				
<b>Complain :</b>	CCTV				
<b>Technician Comment :</b>	Reset DVR password successfully with kamal@123 for both the Dvr. Online cnfiguration done also shown to client in mobile application. New camera installation done by Ravi. 8ch Dvr Cmos battery changed. work completed				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Reset DVR password successfully with kamal@123 for both the Dvr. Online cnfiguration done also shown to client in mobile application. New camera installation done by Ravi. 8ch Dvr Cmos battery changed. work completed				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	14-10-2020 05:16:31	RishiDesai	Completed	Reset DVR password successfully with kamal@123 for both the Dvr. Online configuration done also shown to client in mobile application. New camera installation done by Ravi. 8ch Dvr Cmos battery changed. work completed	
	14-10-2020 12:11:37	RishiDesai	New		-
	10-10-2020 12:04:06	RishiDesai	New		-
	06-10-2020 01:44:01	RishiDesai	Awaiting Spares	in 8 channel dvr need to changed cmos battery and ppm done and one dvr of 4 channel need to rest password.	
	06-10-2020 11:59:27	RishiDesai	New		-
	06-10-2020 11:56:08	RishiDesai	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	13-07-2023 11:33:36	Shiva Meena	Xtedndar done on installed TV ok wark complete		
	26-05-2023 12:05:11	Atique Salmani	One camera back side gate Dlink bullet camera installation done use one single vedeo baloon recording working ok Saroj bulding 2bullet camera off due to cable faulty cable distance 75/80 metr power ohms issue need to changed and also camera bracket break also need to changed camera and make a ruf plan and share in group for quotation.		