







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9178																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9930458545																								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																					
Ticket Type :	Complain	Date & Time :	14-08-2023 04:04:53																						
Vendor Details :																									
Company Name/Client Name :	Bobbi Brown(Shoppers Stop) - Malad	Customer's Mobile :	9930458545	Name :	Yashwant Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	biometric device is not capturing punch in & punch out even after rebooting the same .																								
Technician Comment :	bobbi brown biometric divice issue resloved and ok working done and data downlod to sarver in HO confrim to satya sir																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	bobbi brown biometric divice issue resloved and ok working done and data downlod to sarver in HO confrim to satya sir																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-08-2023 11:15:31</td><td>Ravi Rajbhar</td><td>Completed</td><td>bobbi brown biometric divice issue resloved and ok working done and data downlod to sarver in HO confrim to satya sir</td><td></td></tr><tr><td>16-08-2023 12:07:13</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>biometric divice check and punching ok working done but data downlod our side checking pending bcz hablesh sir on leave today and satya sir not avileble</td><td></td></tr><tr><td>16-08-2023 11:23:05</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-08-2023 11:15:31	Ravi Rajbhar	Completed	bobbi brown biometric divice issue resloved and ok working done and data downlod to sarver in HO confrim to satya sir		16-08-2023 12:07:13	Ravi Rajbhar	Work Pending	biometric divice check and punching ok working done but data downlod our side checking pending bcz hablesh sir on leave today and satya sir not avileble		16-08-2023 11:23:05	Ravi Rajbhar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	30-11-2022 12:23:02	MayurYadav	device power adaptor missing
	08-09-2022 07:52:14	MayurYadav	all dvr check 3 dvr lan contact only and ping ok and one dvr viewing done and 2 dvr plugin issue and need to install software and software download issue for Clint side it person permission issue install software and locally view pend because