

Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8740																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9930458545																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	Complain	Date & Time :	04-07-2023 11:03:42																	
Vendor Details :																				
Company Name/Client Name :	Mac Malad 615	Customer's Mobile :	9930458545	Name :	Yashwant Sir															
Address :																				
Mumbai , , , 400064 , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	Backup need to give in external hDD																			
Technician Comment :	backup need to give in external hdd 2 tb and hondover to patil sir bavkup date 28- 6-23 tume 00:00:00 to 3 - 7- 23 time 23:59: 59 ch0 1 or ch0 7 total 8 file 1003 MB frame rate or bit rate ch.1 - resustoin 1280*720p / 18/ 1024 set ch2 - 960*576WD-1/ 18/1024 set ch3 - 1280*720p / 18/1024 set ch4 - 960*576 WD1 18/1024 set ch5 - 704*576 4CIF 18/832 ch6 - WD1 / 18/1024 set ch7 - WD1 /18 /1024 set before frame rate bit rate 15/512																			
Complain Operator :	Desktop - Apurva Vajaria																			
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-07-2023 12:31:59</td><td>Ravi Rajbhar</td><td>Completed</td><td>backup need to give in external hdd 2 tb and hondover to patil sir bavkup date 28- 6-23 tume 00:00:00 to 3 - 7- 23 time 23:59: 59 ch0 1 or ch0 7 total 8 file 1003 MB frame rate or bit rate ch.1 - resustoin 1280*720p / 18/ 1024 set ch2 - 960*576WD-1/ 18/1024 set ch3 - 1280*720p / 18/1024 set ch4 - 960*576 WD1 18/1024 set ch5 - 704*576 4CIF 18/832 ch6 - WD1 / 18/1024 set ch7 - WD1 /18 /1024 set before frame rate bit rate 15/512</td><td></td></tr><tr><td>04-07-2023 11:03:54</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-07-2023 12:31:59	Ravi Rajbhar	Completed	backup need to give in external hdd 2 tb and hondover to patil sir bavkup date 28- 6-23 tume 00:00:00 to 3 - 7- 23 time 23:59: 59 ch0 1 or ch0 7 total 8 file 1003 MB frame rate or bit rate ch.1 - resustoin 1280*720p / 18/ 1024 set ch2 - 960*576WD-1/ 18/1024 set ch3 - 1280*720p / 18/1024 set ch4 - 960*576 WD1 18/1024 set ch5 - 704*576 4CIF 18/832 ch6 - WD1 / 18/1024 set ch7 - WD1 /18 /1024 set before frame rate bit rate 15/512		04-07-2023 11:03:54	Ravi Rajbhar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	01-06-2023 04:53:49	Atique Salmani	There is pach code issue so use new pachcode 2 meter with 2 rj 45 connector and working ok also send ping reply to bablesh sir .