




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE5311 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--------------------------|--|---|--------------|-----------|-----------------|--------|--------|------|---------------------|------------|-----------|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9930458545 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Anil Yadav | | Technician Mobile : | 8090436743 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 27-04-2022 04:37:38 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Mac Andheri | Customer's Mobile : | 9930458545 | Name : | Yashwant Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | visibility is not clear and one camera is not working | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Mac all 5 cameras working but not clearly visible because cameras and dvr old model. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Mac all 5 cameras working but not clearly visible because cameras and dvr old model. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-04-2022 05:12:10</td><td>Anil Yadav</td><td>Completed</td><td>Mac all 5 cameras working but not clearly visible because cameras and dvr old model.</td><td></td></tr><tr><td>27-04-2022 04:38:00</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr><tr><td>27-04-2022 04:37:38</td><td>Anil Yadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 28-04-2022 05:12:10 | Anil Yadav | Completed | Mac all 5 cameras working but not clearly visible because cameras and dvr old model. |  | 27-04-2022 04:38:00 | Anil Yadav | New | | - | 27-04-2022 04:37:38 | Anil Yadav | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | | | | | | |
| 28-04-2022 05:12:10 | Anil Yadav | Completed | Mac all 5 cameras working but not clearly visible because cameras and dvr old model. |  | | | | | | | | | | | | | | | | | | | | | |
| 27-04-2022 04:38:00 | Anil Yadav | New | | - | | | | | | | | | | | | | | | | | | | | | |
| 27-04-2022 04:37:38 | Anil Yadav | New | | - | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead></table> | | | | | Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |