




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7824					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9930458545				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	10-03-2023 10:34:13		
Vendor Details :					
Company Name/Client Name :	Shoppers Stop Ltd - Andheri	Customer's Mobile :	9930458545	Name :	Yashwant S Savaratkar
Address :					
Mumbai , , , 400058 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	evening after 7.30 in monitor showing camera flickering				
Technician Comment :	dvr no 3 distubrance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any distubrance.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	dvr no 3 distubrance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any distubrance.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	20-03-2023 02:31:42	Ravi Rajbhar	Completed	dvr no 3 distubrance issues solved Ground given to dvr and camera terrace and parking area camera reconnected and working ok . cameras no 13 ,14 and terrace are kept under observation. 16, 17 ,18 ,19 till date cameras are working without any distubrance.	
	20-03-2023 11:20:31	Ravi Rajbhar	New		-
	11-03-2023 08:14:49	Ravi Rajbhar	Work Pending	dvr no 3 6- 7 camera disturbances issue back side car entry gate check recoding also going	
	11-03-2023 02:29:22	Ravi Rajbhar	New		-
	10-03-2023 11:27:44	Ravi Rajbhar	Work Pending	Dvr no 3 cameras showing disturbance after 18 : 45	
	10-03-2023 10:34:25	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	16-02-2023 10:48:09	MayurYadav	New dvr and hdd install old dvr and hdd hand over to client Ip setting done in dvr Dvr online done		
	05-12-2022 04:37:48	Ishwar Meena	one camera issu resolved and angle set complated.		