




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6458</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9930458545																																		
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																															
<b>Ticket Type :</b>	New Installation	<b>Date &amp; Time :</b>	27-09-2022 03:54:03																																
<b>Vendor Details :</b>																																			
<b>Company Name/Client Name :</b>	Shoppers Stop Ltd - Andheri	<b>Customer's Mobile :</b>	9930458545	<b>Name :</b>	Yashwant S Savaratkar																														
<b>Address :</b>																																			
Mumbai , , , 400058 , Maharashtra																																			
<b>AMC Details :</b>																																			
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																																
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	new 10 camera installation																																		
<b>Technician Comment :</b>	2 cameras issue resolved give proper earthing and working ok .																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	2 cameras issue resolved give proper earthing and working ok .																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-09-2022 03:14:07</td><td>Atique Salmani</td><td>Completed</td><td>2 cameras issue resolved give proper earthing and working ok .</td><td></td></tr><tr><td>29-09-2022 01:16:15</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>27-09-2022 03:54:16</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>27-09-2022 03:54:15</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>27-09-2022 03:54:03</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-09-2022 03:14:07	Atique Salmani	Completed	2 cameras issue resolved give proper earthing and working ok .		29-09-2022 01:16:15	Atique Salmani	New		-	27-09-2022 03:54:16	Atique Salmani	New		-	27-09-2022 03:54:15	Atique Salmani	New		-	27-09-2022 03:54:03	Atique Salmani	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	23-08-2022 10:48:14	Atique Salmani	1.Terrace tower side camera faulty water insert power .ohm ok also need 4*4 box when installed neew camera 2.terrece maingate bnc changed and working ok and there is no use also 4*4 box so camera female bnc dc rushted when camera changed also send 4*4 box . 3.parking camera used dome so need to chenged camera need bullet for same .it's on but after 5 to 6 mnt going off so need to changed camera. 4.1st floor angel settings done 5.1st floor disturbance issue resolved by bnc changed dvr end 6.4thbfloor camera blurr changed bnc but not issue resolved camera issue need to changed camera. 7.home section bluurr issue resolved by recocneetion . 8. Canteen camera ulba camera it's also being heat so sometimes on/ off so need to changed dome camera . use 1 vedo balloon .
	21-07-2022 10:39:29	Atique Salmani	2 cameras installation vdone one bullet and one dome cash counter set angel also working ok .