

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13750</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|---------------------------------------------------------------------------------------|---------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9987770007                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                              | <b>Technician Mobile :</b>          | 8080922985                                                                            |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                                     | 06-01-2025 10:42:44                 |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| Company Name/Client Name :              | YASHITA PATEL                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                                                                                          | 9987770007                          | Name :                                                                                | Yashita Patel |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , 400101 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                              | Type :                              |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | Mobile changed need to do online                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | Online issue resoved and working ok                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | Online issue resoved and working ok                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-01-2025 11:41:52</td><td>Siddhesh Chavan</td><td>Completed</td><td>Online issue resoved and working ok</td><td></td></tr><tr><td>06-01-2025 10:46:42</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                              |                                     |                                                                                       |               | Date Time | Technician Name | Status | Remark              | Sign | 06-01-2025 11:41:52 | Siddhesh Chavan     | Completed       | Online issue resoved and working ok                                                                                                          |  | 06-01-2025 10:46:42 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                                       | Remark                              | Sign                                                                                  |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| 06-01-2025 11:41:52                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                                    | Online issue resoved and working ok |  |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| 06-01-2025 10:46:42                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                          |                                     | -                                                                                     |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-03-2024 06:47:07</td><td></td><td></td></tr><tr><td>09-01-2024 10:34:38</td><td>Siddhesh Chavan</td><td>4 IP dome camera and one nvr HDD and one HikviSion 8port Poe switch uninstall and take from install under location and epbx system dismantle</td></tr></tbody></table>                                                                         |                                                                                                                                              |                                     |                                                                                       |               | Date Time | Technician Name | Remark | 22-03-2024 06:47:07 |      |                     | 09-01-2024 10:34:38 | Siddhesh Chavan | 4 IP dome camera and one nvr HDD and one HikviSion 8port Poe switch uninstall and take from install under location and epbx system dismantle |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                                       |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| 22-03-2024 06:47:07                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                              |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |
| 09-01-2024 10:34:38                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 4 IP dome camera and one nvr HDD and one HikviSion 8port Poe switch uninstall and take from install under location and epbx system dismantle |                                     |                                                                                       |               |           |                 |        |                     |      |                     |                     |                 |                                                                                                                                              |                                                                                       |                     |                 |     |  |   |