

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9951</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|-------------|--------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8080488068                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          | <b>Technician Mobile :</b>     | 9833262842                                                                            |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b> | 31-10-2023 10:39:51            |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Rudra Securities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :      | 8080488068                     | Name :                                                                                | Yash Doshi |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          | Type :                         |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | Site: new amrut malad west evershine nagar intercom system is not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | System problem all line blank.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | System problem all line blank.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-10-2023 05:40:58</td><td>ChandanYadav</td><td>Completed</td><td>System problem all line blank.</td><td></td></tr><tr><td>31-10-2023 04:48:16</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>31-10-2023 04:46:59</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>31-10-2023 10:40:00</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 31-10-2023 05:40:58 | ChandanYadav        | Completed   | System problem all line blank. |  | 31-10-2023 04:48:16 | ChandanYadav | New |  | - | 31-10-2023 04:46:59 | ChandanYadav | New |  | - | 31-10-2023 10:40:00 | ChandanYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Status                   | Remark                         | Sign                                                                                  |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 31-10-2023 05:40:58                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                | System problem all line blank. |  |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 31-10-2023 04:48:16                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                      |                                | -                                                                                     |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 31-10-2023 04:46:59                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                      |                                | -                                                                                     |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 31-10-2023 10:40:00                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                      |                                | -                                                                                     |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-10-2023 04:55:30</td><td>Ishwar Meena</td><td></td></tr><tr><td>31-10-2023 10:36:57</td><td>DilshadKhan</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                |                                                                                       |            | Date Time | Technician Name | Remark | 31-10-2023 04:55:30 | Ishwar Meena |                     | 31-10-2023 10:36:57 | DilshadKhan |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Remark                   |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 31-10-2023 04:55:30                    | Ishwar Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 31-10-2023 10:36:57                    | DilshadKhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                |                                                                                       |            |           |                 |        |                     |              |                     |                     |             |                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |