

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10279</b> |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|----------------------------|------------|------------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|--------------|--------------------------------------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                               |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 8080488068                                                                                                                                                                                                                                                                                                                                                           |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                         |                                                                                                              | <b>Technician Mobile :</b> | 8080922965 |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                                                     | 14-12-2023 04:05:47        |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| Company Name/Client Name :              | Rudra Securities                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                                                          | 8080488068                 | Name :     | Yash Doshi |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                  |                                                                                                              | Type :                     |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | EPABX                                                                                                                                                                                                                                                                                                                                                                |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Complain :</b>                       | Site: Acme Malad - Epabx repaired system need to install                                                                                                                                                                                                                                                                                                             |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                             |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Remark :</b>                         | Work completed                                                                                                                                                                                                                                                                                                                                                       |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-12-2023 10:03:50</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-12-2023 10:24:00</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                        |                                                                                                              |                            |            |            | Date Time | Technician Name | Status | Remark              | Sign            | 26-12-2023 10:03:50 | Ravi Rajbhar        | New          |                                                                                                              | - | 20-12-2023 10:24:00 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                                       | Remark                     | Sign       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| 26-12-2023 10:03:50                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                          |                            | -          |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| 20-12-2023 10:24:00                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                          |                            | -          |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-12-2023 02:53:44</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>14-12-2023 03:30:12</td><td>Ravi Rajbhar</td><td>epbax system check and all ex.number configuration done on series done with confirm to clients and yash bhai</td></tr></tbody></table> |                                                                                                              |                            |            |            | Date Time | Technician Name | Remark | 15-12-2023 02:53:44 | Siddhesh Chavan |                     | 14-12-2023 03:30:12 | Ravi Rajbhar | epbax system check and all ex.number configuration done on series done with confirm to clients and yash bhai |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                                       |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| 15-12-2023 02:53:44                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                      |                                                                                                              |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |
| 14-12-2023 03:30:12                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                         | epbax system check and all ex.number configuration done on series done with confirm to clients and yash bhai |                            |            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                              |   |                     |              |     |  |   |