

B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1525																				
Priority :	High																			
Created By :	Admin - Kalpesh Jain																			
Complaint Mob. No. :	8369001704																			
Technician Name :	Ganesham Mudaliar		Technician Mobile :	9967005871																
Ticket Type :	Complain	Date & Time :	11-01-2020 05:14:52																	
Vendor Details :																				
Company Name/Client Name :	Hyryn Staffing Pvt Ltd	Customer's Mobile :	8369001704	Name :	XYZ															
Address :																				
Mumbai , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	biometric issue																			
Complain :	biometric																			
Technician Comment :																				
Complain Operator :	Desktop - Kalpesh Jain																			
Remark :																				
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-01-2020 05:14:59</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr><tr><td>11-01-2020 05:14:53</td><td>GaneshamMudaliar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-01-2020 05:14:59	GaneshamMudaliar	New		-	11-01-2020 05:14:53	GaneshamMudaliar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-01-2020 11:45:38</td><td>Dhiraj ManeMane</td><td>On site reach : 12 :15 Comp Name : Hyryn Staffing Pvt. Ltd. User Name : Manohar Patil Work : 1 Desktop +1 Laptop checking Problem found : Laptop heating issue + Desktop power on No Display + Slow Status : Desktop software +Hardware service complete done now system working fine. Laptop pick Required but now no pick up laptop User inform when laptop pick up System configuration : Windows 7 Pro 64 Bit Intel Pentium 4 2.66 ghz Ram-2GB HDD - 160 GB User Sign By : Tejaswini Rane</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-01-2020 11:45:38	Dhiraj ManeMane	On site reach : 12 :15 Comp Name : Hyryn Staffing Pvt. Ltd. User Name : Manohar Patil Work : 1 Desktop +1 Laptop checking Problem found : Laptop heating issue + Desktop power on No Display + Slow Status : Desktop software +Hardware service complete done now system working fine. Laptop pick Required but now no pick up laptop User inform when laptop pick up System configuration : Windows 7 Pro 64 Bit Intel Pentium 4 2.66 ghz Ram-2GB HDD - 160 GB User Sign By : Tejaswini Rane									
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