

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK971																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9867066689																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	20-09-2019 01:06:05																						
Vendor Details :																									
Company Name/Client Name :	Walking Customer	Customer's Mobile :	9867066689	Name :	Walking Customer																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	accessories																								
Complain :	USB FRONT ISSUE NEXT TO OUR OFFICE																								
Technician Comment :	Call Assigned : Ruchi Madam Comp Name : Shree Enterprises Nighbour clients Work : Front panel USB not working Status : Done +150 call charges pending.																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	Call Assigned : Ruchi Madam Comp Name : Shree Enterprises Nighbour clients Work : Front panel USB not working Status : Done +150 call charges pending.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-09-2019 08:14:55</td><td>Dhiraj ManeMane</td><td>Completed</td><td>Call Assigned : Ruchi Madam Comp Name : Shree Enterprises Nighbour clients Work : Front panel USB not working Status : Done +150 call charges pending.</td><td></td></tr><tr><td>20-09-2019 01:06:11</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>20-09-2019 01:06:06</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-09-2019 08:14:55	Dhiraj ManeMane	Completed	Call Assigned : Ruchi Madam Comp Name : Shree Enterprises Nighbour clients Work : Front panel USB not working Status : Done +150 call charges pending.		20-09-2019 01:06:11	Dhiraj ManeMane	New		-	20-09-2019 01:06:06	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-12-2019 02:23:20</td><td>GaneshamMudaliar</td><td></td></tr><tr><td>14-11-2019 05:56:49</td><td>GaneshamMudaliar</td><td>pending form Clinte place bcz all camera in conclli we need to send wire</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-12-2019 02:23:20	GaneshamMudaliar		14-11-2019 05:56:49	GaneshamMudaliar	pending form Clinte place bcz all camera in conclli we need to send wire											
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