




B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK908																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9867066689																								
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																					
Ticket Type :	Complain	Date & Time :	10-09-2019 04:18:58																						
Vendor Details :																									
Company Name/Client Name :	Walking Customer	Customer's Mobile :	9867066689	Name :	Walking Customer																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	accessories																								
Complain :	debabrat kar laptop check																								
Technician Comment :	laptop adaptor has wire problem so new adaptor given to customer and new wireless keyboard mouse combo gave to customer all working																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	laptop adaptor has wire problem so new adaptor given to customer and new wireless keyboard mouse combo gave to customer all working																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-09-2019 05:56:17</td><td>Mayur Pitale</td><td>Completed</td><td>laptop adaptor has wire problem so new adaptor given to customer and new wireless keyboard mouse combo gave to customer all working</td><td></td></tr><tr><td>10-09-2019 04:19:03</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>10-09-2019 04:18:58</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-09-2019 05:56:17	Mayur Pitale	Completed	laptop adaptor has wire problem so new adaptor given to customer and new wireless keyboard mouse combo gave to customer all working		10-09-2019 04:19:03	Mayur Pitale	New		-	10-09-2019 04:18:58	Mayur Pitale	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-12-2019 02:23:20</td><td>GaneshamMudaliar</td><td></td></tr><tr><td>14-11-2019 05:56:49</td><td>GaneshamMudaliar</td><td>pending form Clinte place bcz all camera in concli we need to send wire</td></tr></tbody></table>					Date Time	Technician Name	Remark	02-12-2019 02:23:20	GaneshamMudaliar		14-11-2019 05:56:49	GaneshamMudaliar	pending form Clinte place bcz all camera in concli we need to send wire											
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