




B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1362																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9867066689																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	13-12-2019 04:41:27																						
Vendor Details :																									
Company Name/Client Name :	Walking Customer	Customer's Mobile :	9867066689	Name :	Walking Customer																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Computer																								
Complain :	machine check n service angel																								
Technician Comment :	On site reach Time : 5 PM Comp Name : Angel Broking Work : 5 System Configuration take Status : 5 System Configuration Details write in paper & Hand over to Sandeep sir with visiting card. Work complete done. Not Taking User Sign Because New Non Amc user. I Pitch also user Regarding AMC																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	On site reach Time : 5 PM Comp Name : Angel Broking Work : 5 System Configuration take Status : 5 System Configuration Details write in paper & Hand over to Sandeep sir with visiting card. Work complete done. Not Taking User Sign Because New Non Amc user. I Pitch also user Regarding AMC																								
Status History :	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>14-12-2019 01:48:47</td> <td>Dhiraj ManeMane</td> <td>Completed</td> <td>On site reach Time : 5 PM Comp Name : Angel Broking Work : 5 System Configuration take Status : 5 System Configuration Details write in paper & Hand over to Sandeep sir with visiting card. Work complete done. Not Taking User Sign Because New Non Amc user. I Pitch also user Regarding AMC</td> <td></td> </tr> <tr> <td>13-12-2019 04:41:35</td> <td>Dhiraj ManeMane</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>13-12-2019 04:41:27</td> <td>Dhiraj ManeMane</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table>					Date Time	Technician Name	Status	Remark	Sign	14-12-2019 01:48:47	Dhiraj ManeMane	Completed	On site reach Time : 5 PM Comp Name : Angel Broking Work : 5 System Configuration take Status : 5 System Configuration Details write in paper & Hand over to Sandeep sir with visiting card. Work complete done. Not Taking User Sign Because New Non Amc user. I Pitch also user Regarding AMC		13-12-2019 04:41:35	Dhiraj ManeMane	New		-	13-12-2019 04:41:27	Dhiraj ManeMane	New		-
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13-12-2019 04:41:27	Dhiraj ManeMane	New		-																					

Previous Complain History :			
	Date Time	Technician Name	Remark
	12-12-2019 04:08:57	Dhiraj ManeMane	On site reach Time : 2:45 Comp Name : Shreeji Vision User Name : Khushbu Vaid Work : System Hang Not working Properly Status : Windows Not working properly Virus issue Complete Cpu pick up.
	09-12-2019 11:08:49	JavedUddin	6 dome camera 8ch DVR 8ch power supply 1TB HDD 47 mtr wir installation Done