

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1350																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9867066689																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	12-12-2019 04:08:57																						
Vendor Details :																									
Company Name/Client Name :	Walking Customer	Customer's Mobile :	9867066689	Name :	Walking Customer																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	accessories																								
Complain :	MACHINE ISSUE KHUSBHOO VED																								
Technician Comment :	On site reach Time : 2:45 Comp Name : Shreeji Vision User Name : Khushbu Vaid Work : System Hang Not working Properly Status : Windows Not working properly Virus issue Complete Cpu pick up.																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	On site reach Time : 2:45 Comp Name : Shreeji Vision User Name : Khushbu Vaid Work : System Hang Not working Properly Status : Windows Not working properly Virus issue Complete Cpu pick up.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2019 06:12:10</td><td>Dhiraj ManeMane</td><td>Work Pending</td><td>On site reach Time : 2:45 Comp Name : Shreeji Vision User Name : Khushbu Vaid Work : System Hang Not working Properly Status : Windows Not working properly Virus issue Complete Cpu pick up.</td><td></td></tr><tr><td>12-12-2019 04:09:08</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>12-12-2019 04:08:58</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-12-2019 06:12:10	Dhiraj ManeMane	Work Pending	On site reach Time : 2:45 Comp Name : Shreeji Vision User Name : Khushbu Vaid Work : System Hang Not working Properly Status : Windows Not working properly Virus issue Complete Cpu pick up.		12-12-2019 04:09:08	Dhiraj ManeMane	New		-	12-12-2019 04:08:58	Dhiraj ManeMane	New		-
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12-12-2019 04:08:58	Dhiraj ManeMane	New		-																					

Previous Complain History :			
	Date Time	Technician Name	Remark
	13-12-2019 04:41:27	Dhiraj ManeMane	On site reach Time : 5 PM Comp Name : Angel Broking Work : 5 System Configuration take Status : 5 System Configuration Details write in paper & Hand over to Sandeep sir with visiting card. Work complete done. Not Taking User Sign Because New Non Amc user. I Pitch also user Regarding AMC
	09-12-2019 11:08:49	JavedUddin	6 dome camera 8ch DVR 8ch power supply 1TB HDD 47 mtr wir installation Done