

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1093																				
Priority :	High																			
Created By :	Admin - Kalpesh Jain																			
Complaint Mob. No. :	9867066689																			
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																
Ticket Type :	Complain	Date & Time :	21-10-2019 06:02:54																	
Vendor Details :																				
Company Name/Client Name :	Walking Customer	Customer's Mobile :	9867066689	Name :	Walking Customer															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	accessories																			
Complain :	jay gori cal																			
Technician Comment :																				
Complain Operator :	Desktop - Kalpesh Jain																			
Remark :																				
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-10-2019 06:31:26</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>21-10-2019 06:02:54</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-10-2019 06:31:26	Mayur Pitale	New		-	21-10-2019 06:02:54	Mayur Pitale	New		-
Date Time	Technician Name	Status	Remark	Sign																
21-10-2019 06:31:26	Mayur Pitale	New		-																
21-10-2019 06:02:54	Mayur Pitale	New		-																
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-12-2019 04:41:27</td><td>Dhiraj ManeMane</td><td>On site reach Time : 5 PM Comp Name : Angel Broking Work : 5 System Configuration take Status : 5 System Configuration Details write in paper & Hand over to Sandeep sir with visiting card. Work complete done. Not Taking User Sign Because New Non Amc user. I Pitch also user Regarding AMC</td></tr><tr><td>12-12-2019 04:08:57</td><td>Dhiraj ManeMane</td><td>On site reach Time : 2:45 Comp Name : Shreeji Vision User Name : Khushbu Vaid Work : System Hang Not working Properly Status : Windows Not working properly Virus issue Complete Cpu pick up.</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-12-2019 04:41:27	Dhiraj ManeMane	On site reach Time : 5 PM Comp Name : Angel Broking Work : 5 System Configuration take Status : 5 System Configuration Details write in paper & Hand over to Sandeep sir with visiting card. Work complete done. Not Taking User Sign Because New Non Amc user. I Pitch also user Regarding AMC	12-12-2019 04:08:57	Dhiraj ManeMane	On site reach Time : 2:45 Comp Name : Shreeji Vision User Name : Khushbu Vaid Work : System Hang Not working Properly Status : Windows Not working properly Virus issue Complete Cpu pick up.						
Date Time	Technician Name	Remark																		
13-12-2019 04:41:27	Dhiraj ManeMane	On site reach Time : 5 PM Comp Name : Angel Broking Work : 5 System Configuration take Status : 5 System Configuration Details write in paper & Hand over to Sandeep sir with visiting card. Work complete done. Not Taking User Sign Because New Non Amc user. I Pitch also user Regarding AMC																		
12-12-2019 04:08:57	Dhiraj ManeMane	On site reach Time : 2:45 Comp Name : Shreeji Vision User Name : Khushbu Vaid Work : System Hang Not working Properly Status : Windows Not working properly Virus issue Complete Cpu pick up.																		