




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4321</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9769910586																								
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	03-12-2021 01:55:51																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Glow Star CC7070	<b>Customer's Mobile :</b>	9769910586	<b>Name :</b>	Vishwas Mehta																				
<b>Address :</b>																									
Mumbai , Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra, India , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	26-08-2021 12:00:00		<b>Type :</b>	Non-Comprehensive																					
<b>Product Name :</b>	Access																								
<b>Complain :</b>	biometric reader issue - 1000/- charges																								
<b>Technician Comment :</b>	two door em lock with two reader issue resolved and ok working done and new power supply used canfirm to ekta and visiting charge collatt 1750																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	two door em lock with two reader issue resolved and ok working done and new power supply used canfirm to ekta and visiting charge collatt 1750																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-12-2021 02:03:52</td><td>Ravi Rajbhar</td><td>Completed</td><td>two door em lock with two reader issue resolved and ok working done and new power supply used canfirm to ekta and visiting charge collatt 1750</td><td></td></tr><tr><td>03-12-2021 01:56:06</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>03-12-2021 01:55:51</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-12-2021 02:03:52	Ravi Rajbhar	Completed	two door em lock with two reader issue resolved and ok working done and new power supply used canfirm to ekta and visiting charge collatt 1750		03-12-2021 01:56:06	Ravi Rajbhar	New		-	03-12-2021 01:55:51	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-01-2022 10:52:47</td><td>Siddhesh Chavan</td><td>3 f12 install and working ok</td></tr><tr><td>05-01-2022 02:50:23</td><td>Atique Salmani</td><td>Extention nmbr 24 issue resolved reprogram and also check cctv recording and rest date and time And in access 3 f12 break need to new .also Received payment.</td></tr></tbody></table>					Date Time	Technician Name	Remark	31-01-2022 10:52:47	Siddhesh Chavan	3 f12 install and working ok	05-01-2022 02:50:23	Atique Salmani	Extention nmbr 24 issue resolved reprogram and also check cctv recording and rest date and time And in access 3 f12 break need to new .also Received payment.											
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