




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2042																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9769910586																								
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																					
Ticket Type :	Complain	Date & Time :	17-10-2020 12:23:09																						
Vendor Details :																									
Company Name/Client Name :	Glow Star CC7070	Customer's Mobile :	9769910586	Name :	Vishwas Mehta																				
Address :																									
Mumbai , Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra, India , , , Maharashtra																									
AMC Details :																									
Expiry Date :	19-05-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	cable dressing																								
Technician Comment :	there is no smash of DVR or excess or intercom the smash is of internet provider																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	there is no smash of DVR or excess or intercom the smash is of internet provider																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-10-2020 05:03:43</td><td>YogeshDesai</td><td>Completed</td><td>there is no smash of DVR or excess or intercom the smash is of internet provider</td><td></td></tr><tr><td>17-10-2020 12:23:25</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>17-10-2020 12:23:09</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-10-2020 05:03:43	YogeshDesai	Completed	there is no smash of DVR or excess or intercom the smash is of internet provider		17-10-2020 12:23:25	YogeshDesai	New		-	17-10-2020 12:23:09	YogeshDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-10-2020 06:17:51</td><td>YashDoshi</td><td>Checked 4 door controller, connected with Laptop through Rj45 patch cord , The device is showing in software but while adding the device it remains under progress for long time. so unable to clear the data , Hence work is pending</td></tr><tr><td>22-09-2020 12:29:53</td><td>Atique Salmani</td><td>only one camera changed becoz second is working properly so changed only one and reset date n time and also frame bit now 12 cameras working ok. also 2 Lbracket installed.</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-10-2020 06:17:51	YashDoshi	Checked 4 door controller, connected with Laptop through Rj45 patch cord , The device is showing in software but while adding the device it remains under progress for long time. so unable to clear the data , Hence work is pending	22-09-2020 12:29:53	Atique Salmani	only one camera changed becoz second is working properly so changed only one and reset date n time and also frame bit now 12 cameras working ok. also 2 Lbracket installed.											
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