




Vallabh Enterprises

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Service Status Details : VE1936																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9769910586																																		
Technician Name :	Yash Doshi		Technician Mobile :	8080922986																															
Ticket Type :	Complain	Date & Time :	01-10-2020 06:17:51																																
Vendor Details :																																			
Company Name/Client Name :	Glow Star CC7070	Customer's Mobile :	9769910586	Name :	Vishwas Mehta																														
Address :																																			
Mumbai , Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra, India , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	19-05-2020 12:00:00		Type :	Non-Comprehensive																															
Product Name :	Access																																		
Complain :	F12 issue																																		
Technician Comment :	Checked 4 door controller, connected with Laptop through Rj45 patch cord , The device is showing in software but while adding the device it remains under progress for long time. so unable to clear the data , Hence work is pending																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Checked 4 door controller, connected with Laptop through Rj45 patch cord , The device is showing in software but while adding the device it remains under progress for long time. so unable to clear the data , Hence work is pending																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-10-2020 05:12:48</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>07-10-2020 06:16:35</td><td>YashDoshi</td><td>Work Pending</td><td>Checked 4 door controller, connected with Laptop through Rj45 patch cord , The device is showing in software but while adding the device it remains under progress for long time. so unable to clear the data , Hence work is pending</td><td></td></tr><tr><td>07-10-2020 12:21:38</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>01-10-2020 06:18:06</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>01-10-2020 06:17:52</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-10-2020 05:12:48	YashDoshi	New		-	07-10-2020 06:16:35	YashDoshi	Work Pending	Checked 4 door controller, connected with Laptop through Rj45 patch cord , The device is showing in software but while adding the device it remains under progress for long time. so unable to clear the data , Hence work is pending		07-10-2020 12:21:38	YashDoshi	New		-	01-10-2020 06:18:06	YashDoshi	New		-	01-10-2020 06:17:52	YashDoshi	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	22-09-2020 12:29:53	Atique Salmani	only one camera changed becoz second is working properly so changed only one and reset date n time and also frame bit now 12 cameras working ok. also 2 Lbracket installed.
	18-09-2020 01:32:44	Atique Salmani	we have checked the camera reconection from camera end now its working ok but need 2stand for dome camera and on dome camera.