




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1538</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9769910586																								
<b>Technician Name :</b>	Rishi Desai		<b>Technician Mobile :</b>	8369234074																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	10-07-2020 10:22:20																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Glow Star CC7070	<b>Customer's Mobile :</b>	9769910586	<b>Name :</b>	Vishwas Mehta																				
<b>Address :</b>																									
Mumbai , Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra, India , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	26-08-2021 12:00:00		<b>Type :</b>	Non-Comprehensive																					
<b>Product Name :</b>	Access																								
<b>Complain :</b>	f12 device issue																								
<b>Technician Comment :</b>	They have switched down power supply of access control yash started the same, access control is working perfectly there is issue from client side door, main door of cc7070 is slow and therefore it is creating problem in drop bolt lock, cctv is working ok there is issue in AV convertor we have to change the same. client will give permission so we can further work																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
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<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-08-2020 10:19:23</td><td>RishiDesai</td><td>Completed</td><td>They have switched down power supply of access control yash started the same, access control is working perfectly there is issue from client side door, main door of cc7070 is slow and therefore it is creating problem in drop bolt lock, cctv is working ok there is issue in AV convertor we have to change the same. client will give permission so we can further work</td><td></td></tr><tr><td>17-08-2020 12:09:25</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>10-07-2020 10:22:21</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-08-2020 10:19:23	RishiDesai	Completed	They have switched down power supply of access control yash started the same, access control is working perfectly there is issue from client side door, main door of cc7070 is slow and therefore it is creating problem in drop bolt lock, cctv is working ok there is issue in AV convertor we have to change the same. client will give permission so we can further work		17-08-2020 12:09:25	RishiDesai	New		-	10-07-2020 10:22:21	RishiDesai	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	21-07-2022 11:13:09	Ravi Rajbhar	epbax system check but system issue and visiting charge collat 750
	31-01-2022 10:52:47	Siddhesh Chavan	3 f12 install and working ok