




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE2044</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9930636741																													
<b>Technician Name :</b>	Rishi Desai		<b>Technician Mobile :</b>	8369234074																										
<b>Ticket Type :</b>	New Installation	<b>Date &amp; Time :</b>	17-10-2020 03:24:17																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Vishwajit Roy	Customer's Mobile :	9930636741	Name :	Vishwajit Roy																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	Access																													
<b>Complain :</b>	DELIVER CARDS AND COLLECT CASH 1500/-																													
<b>Technician Comment :</b>	10 Cards added sucessfully. Also Software installed smartoffice suit 10.12 version. explained software to their team how to operate. deleted old users as per client requirement. Lan connection done with device, System started completely																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	10 Cards added sucessfully. Also Software installed smartoffice suit 10.12 version. explained software to their team how to operate. deleted old users as per client requirement. Lan connection done with device, System started completely																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-10-2020 02:38:40</td><td>RishiDesai</td><td>Completed</td><td>10 Cards added sucessfully. Also Software installed smartoffice suit 10.12 version. explained software to their team how to operate. deleted old users as per client requirement. Lan connection done with device, System started completely</td><td></td></tr><tr><td>19-10-2020 10:25:26</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>17-10-2020 03:24:40</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>17-10-2020 03:24:17</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-10-2020 02:38:40	RishiDesai	Completed	10 Cards added sucessfully. Also Software installed smartoffice suit 10.12 version. explained software to their team how to operate. deleted old users as per client requirement. Lan connection done with device, System started completely		19-10-2020 10:25:26	RishiDesai	New		-	17-10-2020 03:24:40	RishiDesai	New		-	17-10-2020 03:24:17	RishiDesai	New		-
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<b>Previous Complain History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	15-10-2020 05:59:26	Atique Salmani	installed Em lock u bracket with cabling and also exit swich set lock allingment working ok received 1500 . cash .