## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Priority:LowCreated By:Admin - Apurva Vajaria   |  |  |  |
|---|--|--|--|
| Created By: Admin - Apurva Vajaria  |  |  |  |
|   | Admin - Apurva Vajaria   |  |  |
| Complaint Mob. 8108008855<br>No. :  |  |  |  |
| Technician Name : Ravi Rajbhar Technician Mobile : 8080922965   |  |  |  |
| Ticket Type :         Complain         Date & Time :         09-02-2024 01:06:44  |  |  |  |
| Vendor Details :  |  |  |  |
| Company Name/Client Name Developers Customer's Mobile : 8108008855 Name : Vis   | shram Gori   |  |  |
| Address:  |  |  |  |
| Mumbai , , , , Maharashtra  |  |  |  |
| AMC Details :   |  |  |  |
| Expiry Date: 01-01-1970 05:30:00 Type:  |  |  |  |
| uct Name : CCTV   |  |  |  |
| Complain: camera no. 7 and 8 again off issue  |  |  |  |
| Technician Comment: cmaera no. 7 or cmaera 8 no video issue resolved and ok working done and ptz cmaera no video issue resolved and one switch collatt                        |  |  |  |
| Complain Operator:  Desktop - Apurva Vajaria  |  |  |  |
| Remark: cmaera no. 7 or cmaera 8 no video issue resolved and ok working done and ptz cmaera no video issue resolved and one switch collatt                                    |  |  |  |
| Status History: Date Time Technician Name Status Remark   | Sign   |  |  |
| 13-02-2024 01:19:16 Ravi Rajbhar Completed cmaera no. 7 or cmaera 8 no video issue resolved and ok working done and ptz cmaera no video issue resolved and one switch collatt | 4 mil  |  |  |
| 13-02-2024 10:23:15 Ravi Rajbhar New  | -  |  |  |
| 12-02-2024 06:14:30 Ravi Rajbhar New  | -  |  |  |
| 10-02-2024 11:51:49 Ravi Rajbhar New  | -  |  |  |
| Previous Complain History  Date Time Technician Name Remark   | Remark   |  |  |
|   | mera off issue resolved working ok 4 rj 45 conector used   |  |  |
| 15-01-2024 11:15:32 Shiva Meena There is fault in cable need to new cabling approx metr After checked camera installed .  | There is fault in cable need to new cabling approx 150/180 metr After checked camera installed . |  |  |