




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4479</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9833373329																								
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	28-12-2021 11:09:43																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Shoppers Stop Ltd - Jo Malone	<b>Customer's Mobile :</b>	9833373329	<b>Name :</b>	Vishnu Shinde																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	Time And Attendance																								
<b>Complain :</b>	IP is not able to ping from server																								
<b>Technician Comment :</b>	They have removed the biometric adapter and have connected charger due to which there was ping issue and ping issue resolved and working ok																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	They have removed the biometric adapter and have connected charger due to which there was ping issue and ping issue resolved and working ok																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-12-2021 11:17:55</td><td>Siddhesh Chavan</td><td>Completed</td><td>They have removed the biometric adapter and have connected charger due to which there was ping issue and ping issue resolved and working ok</td><td></td></tr><tr><td>28-12-2021 11:09:59</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>28-12-2021 11:09:43</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-12-2021 11:17:55	Siddhesh Chavan	Completed	They have removed the biometric adapter and have connected charger due to which there was ping issue and ping issue resolved and working ok		28-12-2021 11:09:59	Siddhesh Chavan	New		-	28-12-2021 11:09:43	Siddhesh Chavan	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-12-2021 10:35:10</td><td>Siddhesh Chavan</td><td>new 2 12v 7 Ah backup battery install and fire panel battery status healthy</td></tr><tr><td>08-12-2021 10:34:11</td><td>Siddhesh Chavan</td><td>biometric machines install and working ok and network change satting training to tajmer bhai</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-12-2021 10:35:10	Siddhesh Chavan	new 2 12v 7 Ah backup battery install and fire panel battery status healthy	08-12-2021 10:34:11	Siddhesh Chavan	biometric machines install and working ok and network change satting training to tajmer bhai											
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