

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1649</b>					
<b>Priority :</b>	High				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	983337332				
<b>Technician Name :</b>	Rishi Desai		<b>Technician Mobile :</b>	8369234074	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-08-2020 04:22:23		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Clinique Lower Parel	<b>Customer's Mobile :</b>	983337332	<b>Name :</b>	Vishnu Shinde
<b>Address :</b>					
Mumbai , , , 400013 , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	one DVR is not Working				
<b>Technician Comment :</b>	Dvr issue , Not showing on screen, there was power supply issue of Dvr. Changed the power supply and it started working there are 6 cameras in which 5 cameras are working ok. The 6th camera not showing video output . Previous recording was not found due to Dvr was off for long. currently recording is perfectly working also shown playback to concern person of site : Mr.Tajmer Frame Rate : 25fps Bit rate : 2048 HDD : 2TB. after starting the Dvr, have also set the current date and time .				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Dvr issue , Not showing on screen, there was power supply issue of Dvr. Changed the power supply and it started working there are 6 cameras in which 5 cameras are working ok. The 6th camera not showing video output . Previous recording was not found due to Dvr was off for long. currently recording is perfectly working also shown playback to concern person of site : Mr.Tajmer Frame Rate : 25fps Bit rate : 2048 HDD : 2TB. after starting the Dvr, have also set the current date and time .				

Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>07-08-2020 02:33:55</td><td>RishiDesai</td><td>Completed</td><td>Dvr issue , Not showing on screen, there was power supply issue of Dvr. Changed the power supply and it started working there are 6 cameras in which 5 cameras are working ok. The 6th camera not showing video output . Previous recording was not found due to Dvr was off for long. currently recording is perfectly working also shown playback to concern person of site : Mr.Tajmer Frame Rate : 25fps Bit rate : 2048 HDD : 2TB. after starting the Dvr, have also set the current date and time .</td><td><div>TA Rishi</div></td></tr><tr><td>07-08-2020 10:42:27</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>06-08-2020 04:22:24</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></table>	Date Time	Technician Name	Status	Remark	Sign	07-08-2020 02:33:55	RishiDesai	Completed	Dvr issue , Not showing on screen, there was power supply issue of Dvr. Changed the power supply and it started working there are 6 cameras in which 5 cameras are working ok. The 6th camera not showing video output . Previous recording was not found due to Dvr was off for long. currently recording is perfectly working also shown playback to concern person of site : Mr.Tajmer Frame Rate : 25fps Bit rate : 2048 HDD : 2TB. after starting the Dvr, have also set the current date and time .	<div>TA Rishi</div>	07-08-2020 10:42:27	RishiDesai	New		-	06-08-2020 04:22:24	RishiDesai	New		-
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