




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11821																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9833373329																			
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																
Ticket Type :	Complain	Date & Time :	04-06-2024 03:21:09																	
Vendor Details :																				
Company Name/Client Name :	Shoppers Stop Ltd - Jo Malone	Customer's Mobile :	9833373329	Name :	Vishnu Shinde															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	Time And Attendance																			
Complain :	Biometric device not getting on																			
Technician Comment :	biomatric machine issue biometric show display only other fanctions not working																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	biomatric machine issue biometric show display only other fanctions not working																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-06-2024 12:44:42</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>biomatric machine issue biometric show display only other fanctions not working</td><td></td></tr><tr><td>04-06-2024 07:18:49</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-06-2024 12:44:42	Siddhesh Chavan	Work Pending	biomatric machine issue biometric show display only other fanctions not working		04-06-2024 07:18:49	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-11-2023 10:04:55</td><td>Sonu Kumar</td><td>Dvr no recording issue resolved working ok dvr adupter faulty dvr adupter change in client side</td></tr><tr><td>28-12-2021 11:09:43</td><td>Siddhesh Chavan</td><td>They have removed the biometric adapter and have connected charger due to which there was ping issue and ping issue resolved and working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-11-2023 10:04:55	Sonu Kumar	Dvr no recording issue resolved working ok dvr adupter faulty dvr adupter change in client side	28-12-2021 11:09:43	Siddhesh Chavan	They have removed the biometric adapter and have connected charger due to which there was ping issue and ping issue resolved and working ok						
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