## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support :  $| \mathbf{W} :$  www.vallabhenterprises.com  $\mathbf{E} :$  vallabhsecure@yahoo.co.in

Service Status Details : VE10005							
Priority :	Low						
Created By :	Admin - Apurva Vajaria						
Complaint Mob. No. :	9833373329						
Technician Name :	Sonu Kumar		Technician :	Mobile 8454016444			
Ticket Type :	Call Basis	Date & Time :	08-11-2023 10:04:55				
Vendor Details :							
Company Name/Client Name :	Shoppers Stop Ltd - Jo Malone	Customer's Mobile :	9833373329	)		Vishnu Shinde	
Address :							
Mumbai , , , , Maharashtra							
AMC Details :	AC Details :						
Expiry Date :	01-01-1970 05:30:00		Type :				
Product Name :	CCTV						
Complain :	DVR no recording issue						
Technician Comment :	Dvr no recording issue resolved working ok dvr adupter faulty dvr adupter change in client side						
Complain Operator :	Desktop - Apurva Vajaria						
Remark :	Dvr no recording issue resolved working ok dvr adupter faulty dvr adupter change in client side						
Status History :	Date Time	Technician Name	Status	Remark		Sign	
	08-11-2023 11:36:01	Sonu Kumar	Completed	Dvr no recording issue resolved working ok dvr adupter faulty dvr adupter change in client side		A	
	08-11-2023 10:05:03	Sonu Kumar	New			-	
Previous Complain History :	Date Time	Technician Name	Remark				
	28-12-2021 11:09:43	Siddhesh Chavan	They have removed the biometric adapter and have connected charger due to which there was ping issue and ping issue resolved and working ok				
	08-12-2021 10:35:10	Siddhesh Chavan	new 2 12v 7 Ah backup battery install and fire panel battery status healthy				