




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE2511 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|---|---|------------------------|-----------|-----------------|--------|--------|------|---------------------|------------|-----------|---|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-------------|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 7718833377 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Mayur Yadav | | Technician Mobile : | 8411951301 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 31-12-2020 11:14:48 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Airbuzz Traning Solutions Llp | Customer's Mobile : | 7718833377 | Name : | Vishal Gupta-hari Elec | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , 400058 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Projector | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | to install bracket for projector | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | projector installation completed working ok | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | projector installation completed working ok | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-01-2021 10:38:34</td><td>MayurYadav</td><td>Completed</td><td>projector installation completed working ok</td><td></td></tr><tr><td>20-01-2021 05:44:22</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>18-01-2021 03:14:05</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-01-2021 02:23:14</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-01-2021 09:59:11</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-01-2021 09:59:07</td><td>MayurYadav</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>11-01-2021 11:44:10</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>31-12-2020 11:15:10</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>31-12-2020 11:14:49</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 27-01-2021 10:38:34 | MayurYadav | Completed | projector installation completed working ok |  | 20-01-2021 05:44:22 | MayurYadav | New | | - | 18-01-2021 03:14:05 | MayurYadav | New | | - | 16-01-2021 02:23:14 | MayurYadav | New | | - | 13-01-2021 09:59:11 | MayurYadav | New | | - | 13-01-2021 09:59:07 | MayurYadav | In Progress | | - | 11-01-2021 11:44:10 | MayurYadav | New | | - | 31-12-2020 11:15:10 | MayurYadav | New | | - | 31-12-2020 11:14:49 | MayurYadav | New | | - |
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| 20-01-2021 05:44:22 | MayurYadav | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 18-01-2021 03:14:05 | MayurYadav | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 16-01-2021 02:23:14 | MayurYadav | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13-01-2021 09:59:11 | MayurYadav | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 13-01-2021 09:59:07 | MayurYadav | In Progress | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 11-01-2021 11:44:10 | MayurYadav | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Previous Complain History : | Date Time | Technician Name | Remark |
|-----------------------------------|---------------------|-----------------|--|
| | 28-03-2023 11:45:54 | Siddhesh Chavan | 29.03.2023 - DVR offline issue resolved and DVR online done and reinstall iVMS pc software |
| | 27-03-2023 11:03:26 | Ravi Rajbhar | fire alarm also ok working done and cctv system check all ok working done 6 camera connected in dvr user name admin Password admin@123 recoding going on in dvr 3 month and hikvision software install in pc |