

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7825</b> |                                                                                                                                                                                                                                                                                                                                             |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|----------------------------|------------|-------------|-----------|-----------------|--------|---------------------|------------------|---------------------|---------------------|--------------|-------------------------------|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                         |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                      |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7400048880                                                                                                                                                                                                                                                                                                                                  |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                            |                               | <b>Technician Mobile :</b> | 9664609225 |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                    | <b>Date &amp; Time :</b>      | 10-03-2023 12:21:45        |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                             |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| Company Name/Client Name :             | Adeshwar Enterprises                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :           | 7400048880                 | Name :     | Vishal Bhai |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                             |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                             |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                             |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                         |                               | Type :                     |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                        |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | Site: Ashoka Chemist, 8, Ashoka Palace, below ashoka general hospital, makrani pada, dahyabhai patel road, malad east - In laptop online need to do                                                                                                                                                                                         |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                             |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                    |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | Mobile online done user name - 917303322601/Ashoka chemist Password - admin@123 removed the cat 6 patchcord by switch connect to wifi router                                                                                                                                                                                                |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-03-2023 04:26:30</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>10-03-2023 12:22:02</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                               |                            |            |             | Date Time | Technician Name | Status | Remark              | Sign             | 20-03-2023 04:26:30 | Prashant Nikalje    | Completed    |                               | - | 10-03-2023 12:22:02 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                             | Status                        | Remark                     | Sign       |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| 20-03-2023 04:26:30                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                            | Completed                     |                            | -          |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| 10-03-2023 12:22:02                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                            | New                           |                            | -          |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-03-2023 10:17:53</td><td>Prashant Nikalje</td><td></td></tr><tr><td>03-01-2023 04:10:03</td><td>ChandanYadav</td><td>One camera sift and angle ok.</td></tr></tbody></table>                                                      |                               |                            |            |             | Date Time | Technician Name | Remark | 10-03-2023 10:17:53 | Prashant Nikalje |                     | 03-01-2023 04:10:03 | ChandanYadav | One camera sift and angle ok. |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                             | Remark                        |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| 10-03-2023 10:17:53                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                            |                               |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |
| 03-01-2023 04:10:03                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                | One camera sift and angle ok. |                            |            |             |           |                 |        |                     |                  |                     |                     |              |                               |   |                     |                  |     |  |   |