




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2277																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7400048880																								
Technician Name :	Rishi Desai		Technician Mobile :	8369234074																					
Ticket Type :	Complain	Date & Time :	24-11-2020 10:41:55																						
Vendor Details :																									
Company Name/Client Name :	Adeshwar Enterprises	Customer's Mobile :	7400048880	Name :	Vishal Bhai																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Time And Attendance																								
Complain :	device was unable to connect with pc and license key expired																								
Technician Comment :	Liscense key updated succfully there was issue from their end about cat6 connection from switch to pc so it was showing unable to connect . After they connected the switch it started working.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Liscense key updated succfully there was issue from their end about cat6 connection from switch to pc so it was showing unable to connect . After they connected the switch it started working.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-11-2020 10:46:31</td><td>RishiDesai</td><td>Completed</td><td>Liscense key updated succfully there was issue from their end about cat6 connection from switch to pc so it was showing unable to connect . After they connected the switch it started working.</td><td></td></tr><tr><td>24-11-2020 10:42:12</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>24-11-2020 10:41:55</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-11-2020 10:46:31	RishiDesai	Completed	Liscense key updated succfully there was issue from their end about cat6 connection from switch to pc so it was showing unable to connect . After they connected the switch it started working.		24-11-2020 10:42:12	RishiDesai	New		-	24-11-2020 10:41:55	RishiDesai	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	10-11-2020 11:02:14	Ravi Rajbhar	CCTV camera also ok working done and inter com issue resolved 310 , 605 and 102 106 cabling Breck junction box to flat
	03-11-2020 11:25:16	RishiDesai	Changed Ip of Device by 192.168.0.2 and gateway 192.168.0.100 device connected in Accounts department's PC Also show how to add Users in device and Sonali madam is admin of Essl MB160 work completed