# Vallabh Enterprises

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| **Service Status Details :** VE2163 | |
| **Priority :** | High |
| **Created By :** | Admin - Apurva Vajaria |
| **Complaint Mob. No. :** | 7400048880 |

| **Technician Name :** | Rishi Desai | **Technician Mobile :** | 8369234074 |
|---|---|---|---|

| **Ticket Type :** | Complain | **Date & Time :** | 03-11-2020 11:25:16 | |
|---|---|---|---|---|

**Vendor Details :**

| **Company Name/Client Name :** | Adeshwar Enterprises | **Customer's Mobile :** | 7400048880 | **Name :** | Vishal Bhai |
|---|---|---|---|---|---|

**Address :**

Mumbai , , , , Maharashtra

**AMC Details :**

| Expiry Date : | 01-01-1970 05:30:00 | Type : | |
|---|---|---|---|

| **Product Name :** | Time And Attendance |
|---|---|
| **Complain :** | data downloading issue |
| **Technician Comment :** | Changed Ip of Device by 192.168.0.2 and gateway 192.168.0.100 device connected in Accounts department's PC Also show how to add Users in device and Sonali madam is admin of Essl MB160 work completed |
| **Complain Operator :** | Desktop - Apurva Vajaria |
| **Remark :** | Changed Ip of Device by 192.168.0.2 and gateway 192.168.0.100 device connected in Accounts department's PC Also show how to add Users in device and Sonali madam is admin of Essl MB160 work completed |

**Status History :**

| Date Time | Technician Name | Status | Remark | Sign |
|---|---|---|---|---|
| 03-11-2020 06:21:46 | RishiDesai | Completed | Changed Ip of Device by 192.168.0.2 and gateway 192.168.0.100 device connected in Accounts department's PC Also show how to add Users in device and Sonali madam is admin of Essl MB160 work completed | |
| 03-11-2020 11:25:34 | RishiDesai | New | | - |
| 03-11-2020 11:25:16 | RishiDesai | New | | - |

| Previous Complain History : | Date Time | Technician Name | Remark |
|---|---|---|---|
| | 27-10-2020 10:55:52 | RishiDesai | Essl MB160 installed at ajmera chandivali, device is working ok also added one user Mrs Sonali G and made her admin of the device , Software connectivity pending because Lan connectivty problem Device IP is 192.168.1.141 and the same is not pinging in any of the PC. The Lan issue is from Client side pending and the same also informed to vishal Bhai. |
| | 25-09-2020 06:24:01 | Siddhesh Chavan | |