




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
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Service Status Details : VE2119																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7400048880																								
Technician Name :	Rishi Desai		Technician Mobile :	8369234074																					
Ticket Type :	Complain	Date & Time :	27-10-2020 10:55:52																						
Vendor Details :																									
Company Name/Client Name :	Adeshwar Enterprises	Customer's Mobile :	7400048880	Name :	Vishal Bhai																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Time And Attendance																								
Complain :	ajmera motors attendance software issue																								
Technician Comment :	Essl MB160 installed at ajmera chandivali, device is working ok also added one user Mrs Sonali G and made her admin of the device , Software connectivity pending because Lan connectivty problem Device IP is 192.168.1.141 and the same is not pinging in any of the PC. The Lan issue is from Client side pending and the same also informed to vishal Bhai.																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Previous Complain History :	Date Time	Technician Name	Remark
	24-11-2020 10:41:55	RishiDesai	Liscense key updated succfully there was issue from their end about cat6 connection from switch to pc so it was showing unable to connect . After they connected the switch it started working.
	10-11-2020 11:02:14	Ravi Rajbhar	CCTV camera also ok working done and inter com issue resolved 310 , 605 and 102 106 cabling Breck junction box to flat