




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE7668																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9969421626																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Call Basis	Date & Time :	17-02-2023 02:45:00																	
Vendor Details :																				
Company Name/Client Name :	Malkish Jewels Pvt Ltd	Customer's Mobile :	9969421626	Name :	Viren															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	EPABX																			
Complain :	EPABX there is 2 line but 1 line not working need to check - 750/- visiting charges																			
Technician Comment :	There is issue in outside mtnl line and 101 line instrument voucher breking due to weak battery so changed battery and working ok. Also collect visit cahrges 750/ only .																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	There is issue in outside mtnl line and 101 line instrument voucher breking due to weak battery so changed battery and working ok. Also collect visit cahrges 750/ only .																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-02-2023 05:12:44</td><td>Atique Salmani</td><td>Completed</td><td>There is issue in outside mtnl line and 101 line instrument voucher breking due to weak battery so changed battery and working ok. Also collect visit cahrges 750/ only .</td><td></td></tr><tr><td>17-02-2023 02:45:07</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-02-2023 05:12:44	Atique Salmani	Completed	There is issue in outside mtnl line and 101 line instrument voucher breking due to weak battery so changed battery and working ok. Also collect visit cahrges 750/ only .		17-02-2023 02:45:07	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-02-2023 10:11:21</td><td>Sonu Kumar</td><td>Ppm done all camera working ok</td></tr><tr><td>09-01-2023 12:53:05</td><td>Ravi Rajbhar</td><td>Tv viewing no signal issue resolved and ok working done power supply used to DVR adapter and faulty power supply return to office DVR recording check but no recording in DVR from 20.12.2022 to 09.01.2023 today i.e. 09.01.2023 recording on in DVR.</td></tr></tbody></table>					Date Time	Technician Name	Remark	04-02-2023 10:11:21	Sonu Kumar	Ppm done all camera working ok	09-01-2023 12:53:05	Ravi Rajbhar	Tv viewing no signal issue resolved and ok working done power supply used to DVR adapter and faulty power supply return to office DVR recording check but no recording in DVR from 20.12.2022 to 09.01.2023 today i.e. 09.01.2023 recording on in DVR.						
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