## Vallabh Enterprises

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Service Status Details : VE4197 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9969421626 **No. : Technician Name Technician Mobile :** 8898885764 Neeraj Chauhan Complain 10-11-2021 10:48:47 **Ticket Type :** Date & Time : **Vendor Details :** Malkish Jewels Customer's Mobile : 9969421626 Viren Company Name : Name/Client Name Pvt Ltd Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** Ppm **Complain**: CCTV system working OK and and dvr time date and system settings check and all camera working Technician OK 1 mobile device add and ppm done. **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : system working OK and and dvr time date and system settings check and all camera working OK 1 mobile device add and ppm done. **Status History :** Date Time **Technician Name** Status Remark Sign 10-11-2021 11:19:49 Neeraj Chauhan Completed system working OK and and dvr time date and system Ø settings check and all camera working OK 1 mobile device add and ppm done. 10-11-2021 10:49:06 Neeraj Chauhan New 10-11-2021 10:48:47 Neeraj Chauhan New **Previous Date Time Technician Name** Remark **Complain History** 01-02-2022 Siddhesh Chavan one new power supply install and 5 camera no video issue • 04:40:17 resolved 27-01-2022 YogeshDesai No signal on tv issue is sloved as the HDMI cable was broken 02:54:22 from dvr side . new hdmi cable has been installed it was given by client. also dvr was showing hd error all playback was also clear by client. hd is normal now and working ok. there is no playback of pervious days in dvr. work completed.