

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE10296</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|---------------------------------------------------|---------------------------------------------------------------------------------------|-------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------------------------------------------------------------------|---------------------|------------|---------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9969421626                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                          | <b>Technician Mobile :</b>                        | 8411951301                                                                            |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Date &amp; Time :</b>                                                                                 | 16-12-2023 02:56:11                               |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| Company Name/Client Name :              | Malkish Jewels Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                               | Customer's Mobile :                                                                                      | 9969421626                                        | Name :                                                                                | Viren |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                          | Type :                                            |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | 1 camera blinking issue - need to send in first half before 11                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Camera blinking issue solve Recording issue solve                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | Camera blinking issue solve Recording issue solve                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-12-2023 12:04:49</td><td>MayurYadav</td><td>Completed</td><td>Camera blinking issue solve Recording issue solve</td><td></td></tr><tr><td>17-12-2023 07:50:58</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                          |                                                   |                                                                                       |       | Date Time | Technician Name | Status | Remark              | Sign         | 18-12-2023 12:04:49                                                                                      | MayurYadav          | Completed  | Camera blinking issue solve Recording issue solve |  | 17-12-2023 07:50:58 | MayurYadav | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Status                                                                                                   | Remark                                            | Sign                                                                                  |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| 18-12-2023 12:04:49                     | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                                                                | Camera blinking issue solve Recording issue solve |  |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| 17-12-2023 07:50:58                     | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                      |                                                   | -                                                                                     |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-09-2023 11:22:37</td><td>ChandanYadav</td><td>Ppm done.domi camera laga diya hu aur recording band thi chalu Kiya abhi to ho rahi hai.cctv working ok.</td></tr><tr><td>31-08-2023 10:13:15</td><td>Sonu Kumar</td><td>2 TB hard disk install</td></tr></tbody></table>                                                                                    |                                                                                                          |                                                   |                                                                                       |       | Date Time | Technician Name | Remark | 07-09-2023 11:22:37 | ChandanYadav | Ppm done.domi camera laga diya hu aur recording band thi chalu Kiya abhi to ho rahi hai.cctv working ok. | 31-08-2023 10:13:15 | Sonu Kumar | 2 TB hard disk install                            |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Remark                                                                                                   |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| 07-09-2023 11:22:37                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Ppm done.domi camera laga diya hu aur recording band thi chalu Kiya abhi to ho rahi hai.cctv working ok. |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |
| 31-08-2023 10:13:15                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 2 TB hard disk install                                                                                   |                                                   |                                                                                       |       |           |                 |        |                     |              |                                                                                                          |                     |            |                                                   |                                                                                       |                     |            |     |  |   |