




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE8605 | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|-----------------|--------------------------------------------------------|---------------------|-----------------|-------------------------------------------|---|---------------------|----------------|--------------|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9324374664 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 17-06-2023 03:00:02 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Miscot Charkop Office | Customer's Mobile : | 9324374664 | Name : | Viral Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | In mobile viewing issue some firewall setting need to do | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | There device offline due to block of fire wall also not working on local becoz firewall block sonpainingd | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | There device offline due to block of fire wall also not working on local becoz firewall block sonpainingd | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-08-2023 04:09:47</td><td>Atique Salmani</td><td>Closed</td><td></td><td>-</td></tr><tr><td>17-06-2023 05:01:08</td><td>Atique Salmani</td><td>Work Pending</td><td>There device offline due to block of fire wall also not working on local becoz firewall block sonpainingd</td><td></td></tr><tr><td>17-06-2023 03:00:36</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 18-08-2023 04:09:47 | Atique Salmani | Closed | | - | 17-06-2023 05:01:08 | Atique Salmani | Work Pending | There device offline due to block of fire wall also not working on local becoz firewall block sonpainingd |  | 17-06-2023 03:00:36 | Atique Salmani | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-06-2022 03:34:59</td><td>Siddhesh Chavan</td><td>dvr online done in static IP and all camera working ok</td></tr><tr><td>30-05-2022 04:10:21</td><td>Siddhesh Chavan</td><td>dvr online done and all camera working ok</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 03-06-2022 03:34:59 | Siddhesh Chavan | dvr online done in static IP and all camera working ok | 30-05-2022 04:10:21 | Siddhesh Chavan | dvr online done and all camera working ok | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |
| 03-06-2022 03:34:59 | Siddhesh Chavan | dvr online done in static IP and all camera working ok | | | | | | | | | | | | | | | | | | | | | | | |
| 30-05-2022 04:10:21 | Siddhesh Chavan | dvr online done and all camera working ok | | | | | | | | | | | | | | | | | | | | | | | |