




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE5598 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--------------------------------|---|---|-----------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|------------|---|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9324374664 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Siddhesh Chavan | | Technician Mobile : | 8080922985 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 30-05-2022 11:00:40 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Miscot Systems Pvt Ltd | Customer's Mobile : | 9324374664 | Name : | Viral Sir | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | camera online issue | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | one camera no video issue resolved dvr side video balloon conction losse and reconnection and camera working OK recording check recording working OK that time ok | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | one camera no video issue resolved dvr side video balloon conction losse and reconnection and camera working OK recording check recording working OK that time ok | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-05-2022 12:41:04</td><td>Siddhesh Chavan</td><td>Completed</td><td>one camera no video issue resolved dvr side video balloon conction losse and reconnection and camera working OK recording check recording working OK that time ok</td><td></td></tr><tr><td>30-05-2022 11:29:29</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>30-05-2022 11:01:49</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>30-05-2022 11:00:40</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 30-05-2022 12:41:04 | Siddhesh Chavan | Completed | one camera no video issue resolved dvr side video balloon conction losse and reconnection and camera working OK recording check recording working OK that time ok |  | 30-05-2022 11:29:29 | Siddhesh Chavan | New | | - | 30-05-2022 11:01:49 | Siddhesh Chavan | New | | - | 30-05-2022 11:00:40 | Siddhesh Chavan | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-05-2022 10:58:50</td><td></td><td></td></tr><tr><td>24-05-2022 12:51:31</td><td>MayurYadav</td><td>device online services restart</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 30-05-2022 10:58:50 | | | 24-05-2022 12:51:31 | MayurYadav | device online services restart | | | | | | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 30-05-2022 10:58:50 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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