

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4800</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------|------------------------------|---------------------|--------------|-------------------------------------------------------------------------------|---|---------------------|--------------|--------|--|---|---------------------|--------------|-----------|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9324374664                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                               | <b>Technician Mobile :</b>                                                                     | 8080922965                                                                            |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                      | 16-02-2022 03:49:42                                                                            |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Miscot Systems Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b>                                                    | 9324374664                                                                                     | <b>Name :</b>                                                                         | Viral Sir |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                               | <b>Type :</b>                                                                                  |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | Online viewing issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | online issue resolved and ok working done online steric ip 203.194.103.15 password - admin@123                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | online issue resolved and ok working done online steric ip 203.194.103.15 password - admin@123                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                               |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-03-2022 03:35:09</td><td>Ravi Rajbhar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>10-03-2022 03:34:57</td><td>Ravi Rajbhar</td><td>Closed</td><td></td><td>-</td></tr><tr><td>16-02-2022 04:08:40</td><td>Ravi Rajbhar</td><td>Completed</td><td>online issue resolved and ok working done online steric ip 203.194.103.15 password - admin@123</td><td></td></tr><tr><td>16-02-2022 03:50:08</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-02-2022 03:49:42</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                               |                                                                                                |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign       | 10-03-2022 03:35:09          | Ravi Rajbhar        | Completed    |                                                                               | - | 10-03-2022 03:34:57 | Ravi Rajbhar | Closed |  | - | 16-02-2022 04:08:40 | Ravi Rajbhar | Completed | online issue resolved and ok working done online steric ip 203.194.103.15 password - admin@123 |  | 16-02-2022 03:50:08 | Ravi Rajbhar | New |  | - | 16-02-2022 03:49:42 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                        | Remark                                                                                         | Sign                                                                                  |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 10-03-2022 03:35:09                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                     |                                                                                                | -                                                                                     |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 10-03-2022 03:34:57                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Closed                                                                        |                                                                                                | -                                                                                     |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 16-02-2022 04:08:40                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                                                                     | online issue resolved and ok working done online steric ip 203.194.103.15 password - admin@123 |  |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 16-02-2022 03:50:08                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                           |                                                                                                | -                                                                                     |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 16-02-2022 03:49:42                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                                                                           |                                                                                                | -                                                                                     |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-12-2021 02:32:32</td><td>MayurYadav</td><td>software install and explain</td></tr><tr><td>11-09-2021 11:38:18</td><td>Ravi Rajbhar</td><td>online issue pending bcz steric ip chenge 84 and 8004 port close on steric IP</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                               |                                                                                                |                                                                                       |           | Date Time | Technician Name | Remark | 01-12-2021 02:32:32 | MayurYadav | software install and explain | 11-09-2021 11:38:18 | Ravi Rajbhar | online issue pending bcz steric ip chenge 84 and 8004 port close on steric IP |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                        |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 01-12-2021 02:32:32                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | software install and explain                                                  |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 11-09-2021 11:38:18                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | online issue pending bcz steric ip chenge 84 and 8004 port close on steric IP |                                                                                                |                                                                                       |           |           |                 |        |                     |            |                              |                     |              |                                                                               |   |                     |              |        |  |   |                     |              |           |                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |