

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6141																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8108190388																								
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																					
Ticket Type :	Complain	Date & Time :	06-08-2022 02:34:38																						
Vendor Details :																									
Company Name/Client Name :	Rachcon Infraprojects Pvt Ltd	Customer's Mobile :	8108190388	Name :	Vipul Mestry																				
Address :																									
Mumbai , , , 400064 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	need to show how to see recording																								
Technician Comment :																									
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Given playback recording training																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-08-2022 11:43:31</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>06-08-2022 02:35:14</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>06-08-2022 02:34:38</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-08-2022 11:43:31	Prashant Nikalje	Completed		-	06-08-2022 02:35:14	Prashant Nikalje	New		-	06-08-2022 02:34:38	Prashant Nikalje	New		-
Date Time	Technician Name	Status	Remark	Sign																					
10-08-2022 11:43:31	Prashant Nikalje	Completed		-																					
06-08-2022 02:35:14	Prashant Nikalje	New		-																					
06-08-2022 02:34:38	Prashant Nikalje	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-12-2021 12:51:45</td><td>Siddhesh Chavan</td><td>dvr online 2 phone and show satting and all working ok</td></tr><tr><td>02-12-2021 11:11:56</td><td>Ravi Rajbhar</td><td>CCTV system new installation 2 dome camera 1 bullat camera 1 tb HDD normal 4 Ch DVR hikvision 1 power supply for camera 4*4 box 2 install DVR password admin@123/ user - admin Fram rate /bit rate 18/1024 resolution 1280*720 hik- contact I'd -rachcon password- admin@123 recording going on today</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-12-2021 12:51:45	Siddhesh Chavan	dvr online 2 phone and show satting and all working ok	02-12-2021 11:11:56	Ravi Rajbhar	CCTV system new installation 2 dome camera 1 bullat camera 1 tb HDD normal 4 Ch DVR hikvision 1 power supply for camera 4*4 box 2 install DVR password admin@123/ user - admin Fram rate /bit rate 18/1024 resolution 1280*720 hik- contact I'd -rachcon password- admin@123 recording going on today											
Date Time	Technician Name	Remark																							
13-12-2021 12:51:45	Siddhesh Chavan	dvr online 2 phone and show satting and all working ok																							
02-12-2021 11:11:56	Ravi Rajbhar	CCTV system new installation 2 dome camera 1 bullat camera 1 tb HDD normal 4 Ch DVR hikvision 1 power supply for camera 4*4 box 2 install DVR password admin@123/ user - admin Fram rate /bit rate 18/1024 resolution 1280*720 hik- contact I'd -rachcon password- admin@123 recording going on today																							