

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7234</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|-------------------|------------|-----------|-----------------|--------|---------------------|------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819990297                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                    | <b>Technician Mobile :</b> | 8080922984        |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                                                                           | 31-12-2022 12:35:47        |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| Company Name/Client Name :             | Bhoomi Ganga Enclave A Wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :                                                                                                                                                | 9819990297                 | Name :            | Vipul Bhai |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| Expiry Date :                          | 31-12-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                    | Type :                     | Non-Comprehensive |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Complain :</b>                      | Flat no. 402 Passage 1 camera reinstallation 500/- charges need to collect + 2 Finger need to add                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Remark :</b>                        | 402 VDP reinstallation outdoor indoor installed working ok payment received 500/-                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                    |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-01-2023 04:04:57</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>31-12-2022 12:35:53</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                  |                                                                                                                                                                    |                            |                   |            | Date Time | Technician Name | Status | Remark              | Sign | 12-01-2023 04:04:57                                                                                                                                                | Atique Salmani      | Completed    |                                                                                                               | - | 31-12-2022 12:35:53 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                                                                             | Remark                     | Sign              |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| 12-01-2023 04:04:57                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                                                                                                                                          |                            | -                 |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| 31-12-2022 12:35:53                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                                                                                |                            | -                 |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-01-2023 04:25:36</td><td></td><td>Touch switch not working. Calect touch switch in office handover Dilshad visited site on 10.01.2023 - Replacement push button switch installed and issue resolved.</td></tr><tr><td>02-01-2023 12:03:24</td><td>Ravi Rajbhar</td><td>A wing 402 two parson finger add to divice User id - 200/ 201 Ok working done both parson finger and face add</td></tr></tbody></table> |                                                                                                                                                                    |                            |                   |            | Date Time | Technician Name | Remark | 09-01-2023 04:25:36 |      | Touch switch not working. Calect touch switch in office handover Dilshad visited site on 10.01.2023 - Replacement push button switch installed and issue resolved. | 02-01-2023 12:03:24 | Ravi Rajbhar | A wing 402 two parson finger add to divice User id - 200/ 201 Ok working done both parson finger and face add |   |                     |                |     |  |   |
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| 02-01-2023 12:03:24                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | A wing 402 two parson finger add to divice User id - 200/ 201 Ok working done both parson finger and face add                                                      |                            |                   |            |           |                 |        |                     |      |                                                                                                                                                                    |                     |              |                                                                                                               |   |                     |                |     |  |   |