

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6861																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819990297																								
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																					
Ticket Type :	Complain	Date & Time :	17-11-2022 11:23:02																						
Vendor Details :																									
Company Name/Client Name :	Bhoomi Ganga Enclave A Wing	Customer's Mobile :	9819990297	Name :	Vipul Bhai																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-12-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	Flat no. A-402 kaushal shah finger need to add																								
Technician Comment :	one finger add																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	one finger add																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-11-2022 11:55:21</td><td>Sonu Kumar</td><td>Completed</td><td>one finger add</td><td></td></tr><tr><td>17-11-2022 11:27:56</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-11-2022 11:24:25</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-11-2022 11:55:21	Sonu Kumar	Completed	one finger add		17-11-2022 11:27:56	Sonu Kumar	New		-	17-11-2022 11:24:25	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-11-2022 11:23:47</td><td>MayurYadav</td><td>flat no 603 vdp issue solve rings 10sec</td></tr><tr><td>17-11-2022 11:18:26</td><td>MayurYadav</td><td>DVR doesn't reset to factory default settings Any update/change in settings done in DVR (add user, date time, OSD settings, resolution settings, live view, recording) after restart/ reboot DVR it will go default old settings Need to update firmware</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-11-2022 11:23:47	MayurYadav	flat no 603 vdp issue solve rings 10sec	17-11-2022 11:18:26	MayurYadav	DVR doesn't reset to factory default settings Any update/change in settings done in DVR (add user, date time, OSD settings, resolution settings, live view, recording) after restart/ reboot DVR it will go default old settings Need to update firmware											
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