## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE6598									
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob. No. :	9819990297								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985					
Ticket Type :	Complain	Date & Time:	15-10-2022 01:11:25						
Vendor Details :									
Company Name/Client Name :	Bhoomi Ganga Enclave A Wing	Customer's Mobile :	9819990297	Name :	Vipul Bhai				
Address:									
Mumbai,,,, Maharashtra									
AMC Details:									
Expiry Date :	31-12-2020 12:00:00		Type:	Non-Comprehensive					
<b>Product Name:</b>	VDP								
Complain:	301 continuous ring issue								
Technician Comment :	301 lobby video view issue resolved and $2$ nd and $3$ rd floor staircase side video disubtr change and $2$ nd and $3$ floor lobby video issue resolved								
Complain Operator :	Desktop - Apurva Vajaria								
Remark:	301 lobby video view issue resolved and $2$ nd and $3$ rd floor staircase side video disubtr change and $2$ nd and $3$ floor lobby video issue resolved								

Status History		1			
Status History :	Date Time	Technician Name	Status	Remark	Sign
	18-10-2022 02:43:12	Siddhesh Chavan	Completed	301 lobby video view issue resolved and 2 nd and 3 rd floor staircase side video disubtr change and 2 nd and 3 floor lobby video issue resolved	RAAVL
	17-10-2022 06:59:00	Siddhesh Chavan	Work Pending	camera cable been cut by electrician. need to check connection as the same might be shot due to improper handling hence video not seen and lobby video issue pending	<b>A</b>
	17-10-2022 10:27:40	Siddhesh Chavan	New		-
	15-10-2022 05:17:10	Siddhesh Chavan	Client Side	building power off issue	
	15-10-2022 05:14:09	Siddhesh Chavan	New		-
	15-10-2022 01:11:38	Siddhesh Chavan	New		-
	15-10-2022 01:11:25	Siddhesh Chavan	New		-
D .		1			
Previous Complain History :	Date Time	Technician Name	Remark		
	17-10-2022 05:20:12	Siddhesh Chavan	702 vdp video issue resolved and lobby video working ok		
	10-10-2022 03:06:34	Siddhesh Chavan	501 vdp out door camera Bell issue resolved and working ok and one person finger adding done		