## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE6539								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No.:	9819990297							
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444				
Ticket Type :	Complain	Date & Time:	08-10-2022 04:40:44					
Vendor Details :								
Company Name/Client Name :	Bhoomi Ganga Enclave A Wing	Customer's Mobile :	9819990297	Name :	Vipul Bhai			
Address:								
Mumbai,,,, Maharashtra								
AMC Details:								
Expiry Date :	31-12-2020 12:00:00		Type:	Non-Comprehensive				
<b>Product Name:</b>	CCTV							
Complain:	A-505 vdp issue/A-502 - Lobby calling issue and finger need to add/A-101 - Lobby calling issue							
Technician Comment :	101 cable faulty need to changed we checked by open cable							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	101 cable faulty need to changed we checked by open cable							

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	28-02-2023 10:27:04	Sonu Kumar	New		-
	30-12-2022 02:48:39	Sonu Kumar	New		-
	01-11-2022 03:55:42	Sonu Kumar	Work Pending	101 cable faulty need to changed we checked by open cable	Desdan
	01-11-2022 10:36:06	Sonu Kumar	New		-
	10-10-2022 05:09:56	Sonu Kumar	Client Side	101 flat to 2 nd floor distributor side cable issue need to change cable and 2 nd time cable issue ( earlier cable was change).	Mark
	10-10-2022 05:01:46	Sonu Kumar	New		-
	10-10-2022 05:01:42	Sonu Kumar	New		-
	08-10-2022 05:45:06	Sonu Kumar	Work Pending	101 door lock and 502 vdp on and issue resolved and 505 door lock and distributor side cable connection done and camera working okay	RAhu
	08-10-2022 04:40:57	Sonu Kumar	New		-
	08-10-2022 04:40:44	Sonu Kumar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	05-07-2023 10:14:16	Ravi Rajbhar	a wing 301 video door phone cantinue ringing issue resloved and ok working done lobby view ok also and out door view ok		
	16-06-2023 06:09:54	ChandanYadav			