







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6521																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9819990297																																							
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																																				
Ticket Type :	Complain	Date & Time :	07-10-2022 10:22:53																																					
Vendor Details :																																								
Company Name/Client Name :	Bhoomi Ganga Enclave A Wing	Customer's Mobile :	9819990297	Name :	Vipul Bhai																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	31-12-2020 12:00:00		Type :	Non-Comprehensive																																				
Product Name :	VDP																																							
Complain :	701 6th floor distributor to flat vdp side cat 6 cable issue need to change cable																																							
Technician Comment :	701 lobby video issue resolved and vdp working ok and finger add to biometric																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	701 lobby video issue resolved and vdp working ok and finger add to biometric																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-10-2022 04:23:17</td><td>Siddhesh Chavan</td><td>Closed</td><td></td><td>-</td></tr><tr><td>07-10-2022 05:19:26</td><td>Siddhesh Chavan</td><td>Completed</td><td>701 lobby video issue resolved and vdp working ok and finger add to biometric</td><td></td></tr><tr><td>07-10-2022 02:58:38</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>07-10-2022 02:23:56</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>vdp cabling done with casing patti</td><td></td></tr><tr><td>07-10-2022 10:23:26</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>07-10-2022 10:22:53</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-10-2022 04:23:17	Siddhesh Chavan	Closed		-	07-10-2022 05:19:26	Siddhesh Chavan	Completed	701 lobby video issue resolved and vdp working ok and finger add to biometric		07-10-2022 02:58:38	Siddhesh Chavan	New		-	07-10-2022 02:23:56	Siddhesh Chavan	Work Pending	vdp cabling done with casing patti		07-10-2022 10:23:26	Siddhesh Chavan	New		-	07-10-2022 10:22:53	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-10-2022 05:20:12</td><td>Siddhesh Chavan</td><td>702 vdp video issue resolved and lobby video working ok</td></tr><tr><td>15-10-2022 01:11:25</td><td>Siddhesh Chavan</td><td>301 lobby video view issue resolved and 2 nd and 3 rd floor staircase side video disubtr change and 2 nd and 3 floor lobby video issue resolved</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-10-2022 05:20:12	Siddhesh Chavan	702 vdp video issue resolved and lobby video working ok	15-10-2022 01:11:25	Siddhesh Chavan	301 lobby video view issue resolved and 2 nd and 3 rd floor staircase side video disubtr change and 2 nd and 3 floor lobby video issue resolved																										
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